

RELOCATION & BUYERS GUIDE

# Flagstaff

ARIZONA



FLAGSTAFF



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Outside Magazine

THE **COLLINS TEAM**  
ARIZONA REAL ESTATE GROUP | 928.275.1152

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MOUNTAIN DESERT





## Meet THE COLLINS TEAM



Daniel Collins & Jeff Collins

Hi, we are Daniel Collins and Jeff Collins; The COLLINS TEAM. We are longtime friends and business partners who bring together two different backgrounds to make one highly successful real estate team – The COLLINS TEAM. As young, hardworking, business minded individuals we take real estate to the next level. Our growing

business has led us to be the #1 buyers agents and top selling team, in our market, in just a few short years. Our leadership and tech savvy marketing skills have lead us to grow into areas outside of Lake Havasu City including: Bullhead, Kingman, Flagstaff, and Sedona !

In August 2014, we opened a Realty ONE Group franchise with three offices in Flagstaff, Prescott, and Lake Havasu City. This new brand provides more leverage and marketing power to better serve our clients. Realty ONE Group is one of the fastest growing real estate companies in the US with over 5000 agents and 50 offices. We are aggressive, hard-working Realtors® who are happy to assist you with all your real estate needs. Call us today (928) 275-1152



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# Flagstaff Relocation Guide

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## Welcome to Flagstaff

Flagstaff derived its name from a flag-raising ceremony held on the Fourth of July in 1876. Boston travelers chose a tall pine, trimmed its branches from the bottom up and attached a flag to the top in observance of the nation's centennial.

Flagstaff's early development was associated with the railroad, lumber and livestock industries.

Northern Arizona University, which calls Flagstaff home, was founded as the Northern Arizona Normal School at Flagstaff in 1899.

Nestled at the base of the San Francisco Peaks, Flagstaff has the charm of a small town with the diversity and opportunities of a big city. It is home to both a Historic District boasting buildings from the late 19th Century and the state's burgeoning Bioscience and Technology fields that embrace the future. Northern Arizona University calls Flagstaff home. Although it is rural in nature, Flagstaff is also the hub of many of the state's major attractions,



including the Grand Canyon, Sedona, and Lake Powell. Phoenix is two hours south.

The city is surrounded by the Coconino National Forest, which adds to the natural beauty of the Flagstaff and provides numerous opportunities for recreation. The area enjoys four seasons, and Arizona Snowbowl is a popular ski and snowboarding resort. Other local attractions include Historic Downtown (which is bordered by the "Mother Road," historic Route 66), the Lowell Observatory and the Museum of Northern Arizona. The city is host to many annual events, such as horse races, the county fair, local parades, and many other activities.



“People think of Arizona as a hot desert, but we’re at 7,000 feet,” says Caleb Schiff, owner of Pizzicletta, a beloved local pizzeria. “Flagstaff is an oasis.”

## Four Seasons *of Awesome*

**FLAGSTAFF HAS A RATHER DRY SEMI-CONTINENTAL CLIMATE.** The combination of high elevation and low humidity provide mild weather conditions throughout most of the year. The predominantly clear air and high elevation radiates daytime heating effectively resulting in overnight temperatures generally much lower than the daytime temperature.

Winter weather patterns in Flagstaff are cyclonic originating in the eastern Pacific Ocean. These deliver periodic, widespread snowfall followed by extended periods of fair weather. The area’s generally stable weather pattern is broken by brief, but often intense, afternoon downpours and dramatic thunderstorms common during the monsoon of July and August. Summer temperatures are moderate and high temperatures average around 82 °F. The weather in Flagstaff is generally sunny. In fact Flagstaff gets more sunshine than snow cities such as New York City, Chicago, Boston and Denver. Flagstaff is the only city in Arizona to have never reported temperatures of 100 °F or higher.

	Record High °F	Average High °F	Average Low °F	Record Low °F	Rain Inches	Snow Inches
Jan	66°	43°	17°	-30°	2.05	23.2
Feb	71°	45°	19°	-23°	2.16	20.9
Mar	73°	50°	24°	-16°	2.12	20.7
Apr	80°	58°	29°	-2°	1.15	7.1
May	89°	68°	35°	7°	0.63	0.7
Jun	96°	78°	42°	22°	0.36	0
Jul	97°	81°	51°	32°	2.61	0
Aug	93°	78°	50°	24°	3.11	0
Sep	91°	73°	42°	20°	2.38	0
Oct	85°	62°	32°	-2°	1.66	1.5
Nov	74°	51°	23°	-13°	1.76	10.7
Dec	68°	43°	17°	-23°	1.87	16.9



# FLAGSTAFF

FLAGSTAFF, ARIZONA



## FLAGSTAFF BY THE NUMBERS

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POPULATION: 71,459 AVE HOUSEHOLD INCOME: \$48,680 MEDIAN RENT: \$1,800  
AVE HOME LISTING PRICE: \$419,180 AVE HOME SELLING PRICE: \$325,000  
YEAR INCORPORATED: 1963 COMMUTE: 0:25 PERSONS PER HOUSEHOLD: 3.14  
DRIVING DISTANCE TO VEGAS: 249 MILES DRIVING DISTANCE TO PHOENIX: 145 MILES





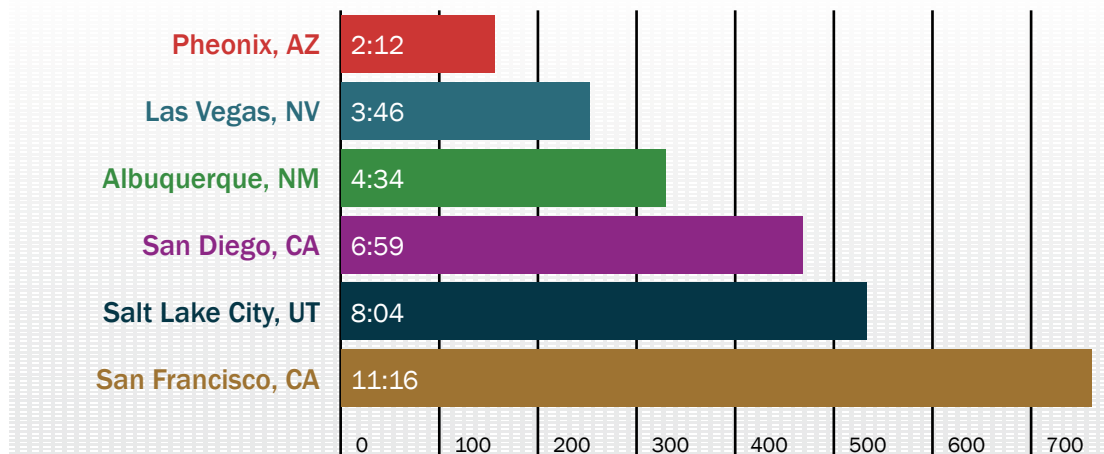
# What's Nearby *Flagstaff*

Located in the mountains of northern Arizona, Flagstaff is not the southwest experience you may think of as desert.

At an elevation of about 6,910-feet, Flagstaff is at the base of the 12,633-foot San Francisco Peaks. It is a major hub for transportation, being located at the intersection of I-40 and I-17. Phoenix is about 140 miles south. The original Route 66 runs through the heart of Flagstaff.

Flagstaff's location and climate make it a playground for many of Arizona's desert dwellers. Normally the 8th snowiest city (average snowfall: 100") in the USA and having about 300 days of sunshine, it is a winter wonderland for sports enthusiasts. Summers are very mild in comparison to the sizzling temperatures in most of Arizona. Flagstaff has relatively low humidity and breezy conditions most of the year.

Outdoor recreation is right outside your door; but visiting another major city it's going to take a little while. Listed to the right is travel time in hours to nearby cities.







## Grand Canyon

**Distance:** 73 Miles

The Grand Canyon is a wonderful year-round vacation destination and has millions of facts, info, stories, history, geology and areas to study. Learning the history and interesting facts about the Grand Canyon can be a life long venture of research and exploration.

With its ever-changing and dramatic scenery of enormous proportions, the Grand Canyon is one of the world's most spectacular landscapes. Its pine and fir forests, painted deserts, sandstone canyons, mesas and plateaus, volcanic and geologic features, the Colorado River, perennial streams, and waterfalls breathtakingly combine to form one of Earth's greatest landmarks. The only one of the Seven Natural Wonders of the World to be located in North America, more than 4,500,000 people visit the canyon each year, making it the most visited national park in the United States.

The Grand Canyon achieved National Park status in 1919, although it was afforded Federal protection since 1893 as

a forest reserve, and later as a National Monument. Less than 80 miles northwest of Flagstaff, the Grand Canyon continues to see close to five million visitors each year. The most visited area of the park is Grand Canyon Village on the south rim. This area is listed as a National Historic Landmark District consisting of 257 structures.

There are a variety of ways to experience the Grand Canyon based on each person's interest. Visitors can travel to the many viewpoints via shuttle bus or commercial buses. There are also information centers, museums and interpretive ranger programs where you may learn more about the canyon and its history. If you are feeling adventurous, take a day hike above the rim, or plan for a camping trip down into the canyon. One of the more famous ways to experience the Grand Canyon and Colorado River is a rafting trip.





## Monument Valley

**Distance:** 172 Miles

The earliest people to mark the area were the Anasazi, or Ancestral Puebloans, who settled in around 1200 BCE. Their art and building structures remain, hinting at an ancient resourcefulness that found promise in a foreboding desert.

The Navajo culture took root centuries before Spaniards entered the area in 1581, and 250,000 of their descendants still live on the 16-million-acre Navajo Nation. Monument Valley is a window into their culture. Explore their history, their way of life, their cuisine and their art.

Monument Valley captured a larger audience's attention via director John Ford's Westerns. Beginning with 1939's Stagecoach, starring John Wayne, Ford's many happy returns to Monument Valley, Utah, shaped how much of the outside world pictures the American West.

Monument Valley isn't a national park. It's not even a national monument. But it's as American as it gets.

## Glen Canyon

**Distance:** 123 Miles

Opportunities for hiking, boating, swimming, and fishing abound at Glen Canyon National Recreation Area, which stretches from Arizona to southern Utah.

Glen Canyon National Recreation Area offers unparalleled opportunities for water-based & backcountry recreation. The recreation area stretches for hundreds of miles from Lees Ferry in Arizona to the Orange Cliffs of southern Utah, encompassing scenic vistas, geologic wonders, and a panorama of human history. Additionally, the controversy surrounding the construction of Glen Canyon Dam and the creation of Lake Powell contributed to the birth of the modern day environmental movement.

The park offers opportunities for boating, fishing, swimming, backcountry hiking, and four-wheel drive trips. Outdoor activities are what Glen Canyon is all about. Whether you're on your own or on a guided trip, there is something for everyone's taste.





## What We Love: *The Outdoors*

### PEAKS RANGER DISTRICT

The San Francisco Peaks, named after St. Francis in the 17th century by nearby missionary Franciscan monks, are the dominant feature of the forest area we call the Volcanic Highlands. Three of the summits that ring this dormant volcano's, now quiet, inner caldera are higher than any other mountain in the state.

Humphreys Peak is the highest point in Arizona at 12,633 feet in elevation. This mountain is sacred to the native peoples that live in the area and it's soaring profile set against a blue Arizona sky serves as a source of awe to residents and visitors alike. Views from the summit of Humphreys Peak stretch to the Grand Canyon's North Rim over eighty miles away.

Hiking, sightseeing, wildlife watching and skiing are the predominant recreation activities enjoyed in this land of mountains, forests, lakes and lava flows. There is also fishing, water sports, bike riding, OHV riding, winter sports, hunting and other activities that

can be found listed on the [www.fs.usda.gov/detailfull/coconino/recreation](http://www.fs.usda.gov/detailfull/coconino/recreation) website.

There are 10 main campgrounds in the area, which includes Pinegrove Amhurst Lake and Forked Pine, Bonito, Canyon Lake, Dairy Springs/Double Springs, Flagstaff Nordic Center, Lakeview, Little Elden Spring Horse Camp, Lockett Meadow, O'Leary Group and Pinegrove. They are open from late spring until early autumn. There are many trails ranging from easy to strenuous, and from about 1/2 mile to 14 miles in length.

**KACHINA PEAKS WILDERNESS** with 18,960 acres, has hiking and horseback trails, mountain scenery, wildlife and great fall colors.

**STRAWBERRY CRATER WILDERNESS** with 10,141 acres has hiking, volcanoes and lava flows, historic sites and great views.

**KENDRICK MOUNTAIN WILDERNESS** with 6,510 acres has

hiking, volcanoes and lava flows with great views.

**KENDRICK PARK PICNIC AREA** with 5 picnic tables, cooking grills, and vault toilets.

### PLATEAU COUNTRY

Extends from the foot of the Peaks to the south. This rolling highland is a land of ponderosa pine forests and pinon, juniper woodlands clustered around broad prairies and small lakes. Arizona's largest natural lake, Mormon Lake, is located here. The area is also known for its plentiful wildlife. Large herds of elk roam the forests and edge lands. Bald eagles and osprey live and hunt around the lakes. Pronghorn antelope graze the prairies.

### THE MORMON LAKE RANGER DISTRICT

Principal recreation activities in among the lakes and prairies of Plateau Country are boating, fishing, camping and wildlife watching. The area also boasts some excellent cross-country skiing in good snow years.





### SNOWBOWL SKI AREA

The Arizona Snowbowl, located on the San Francisco Peaks, offers you the unique experience of skiing in the state of Arizona. The Snowbowl opened in 1938 and is one of the oldest continually run ski areas in the United States. Snowbowl has a great history of entertaining all abilities of both skiers and snowboarders. Snowbowl has 4 chairlifts providing access to 8 novice, 14 intermediate and 10 advanced runs with a vertical drop of about 2,300 feet. They generally are open from early December thru mid-April. Call (928)779-1951 for info. This is where Arizona learns to ski and snowboard! Facilities offer a great family experience by offering lessons for all ability levels in a private or group setting, restaurant, snack bar, day lodge, restrooms, first aid room and accommodations.

### FLAGSTAFF NORDIC CENTER

The Flagstaff Nordic Center is the premier cross-country ski and snowshoeing location in Arizona. Located in the foothills of Arizona's tallest mountain range, you can ski and play in the pine trees of the Coconino National Forest, all the while enjoying the magnificent scenery Northern Arizona has to offer. 40 km of groomed trails provide access to diagonal stride, ski skating and telemarking courses. The area has a Day Lodge, Rest Rooms, Snack Bar, Cross Country Ski and Snow Shoe Rentals and lessons available at the Ski School.

Full moon tours, youth ski league, clinics and ski races offered. Call (928) 526-0866 for more information.

### SLEDDING

Sledding is available one mile past Flagstaff Nordic Center near Highway 180 at Crowley Pit. Crowley Pit is part of the Coconino National Forest and it is open to the public. No facilities are available there.

### WING MOUNTAIN SKI TRAILS

17 miles of ungroomed cross country skiing trails, Snowshoeing, Great View of SF Peaks. Check [www.azsnowplay.com](http://www.azsnowplay.com) for more information.

### SNOWBOWL SUMMER ACTIVITIES

Summertime at the Arizona Snowbowl is a cool place to enjoy summer. At a base elevation of 9,500 feet, it is up to 30° cooler than most of the Arizona deserts. Enjoy the Scenic Skyride to hiking on the San Francisco Peaks to a leisurely horseback ride through the largest stand of Ponderosa Pines in the Coconino National Forest. The summer Skyride is open Fridays, Saturdays, Sundays and Holidays from 10 am to 4pm. The triple chair takes you to the upper slopes of Aggasiz Peak, which at about 11,500 feet in elevation offers stunning views, including the North Rim of the Grand Canyon.



# Flagstaff Urban Trails and Bikeways

The Flagstaff Urban Trails System (FUTS, say “foots”) is a city-wide network of non-motorized, shared-use pathways that are used by bicyclists, walkers, hikers, runners, and other users for both recreation and transportation.

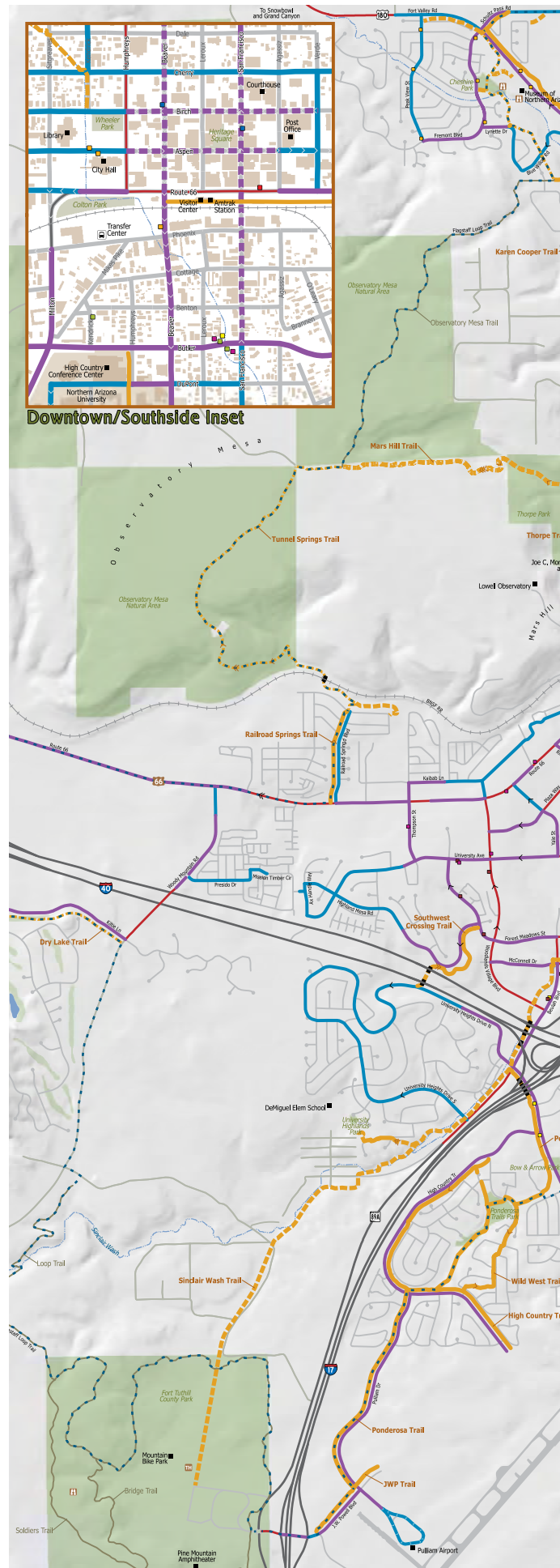
At present there are about 56 miles of FUTS trails in Flagstaff. The overall master plan shows about 75 miles of future trails, to complete a planned system of 130 miles.

About half of the miles of existing trails are paved, either in concrete or asphalt, and half consist of a hard-packed, aggregate surface. FUTS trails are generally eight or ten feet in width.

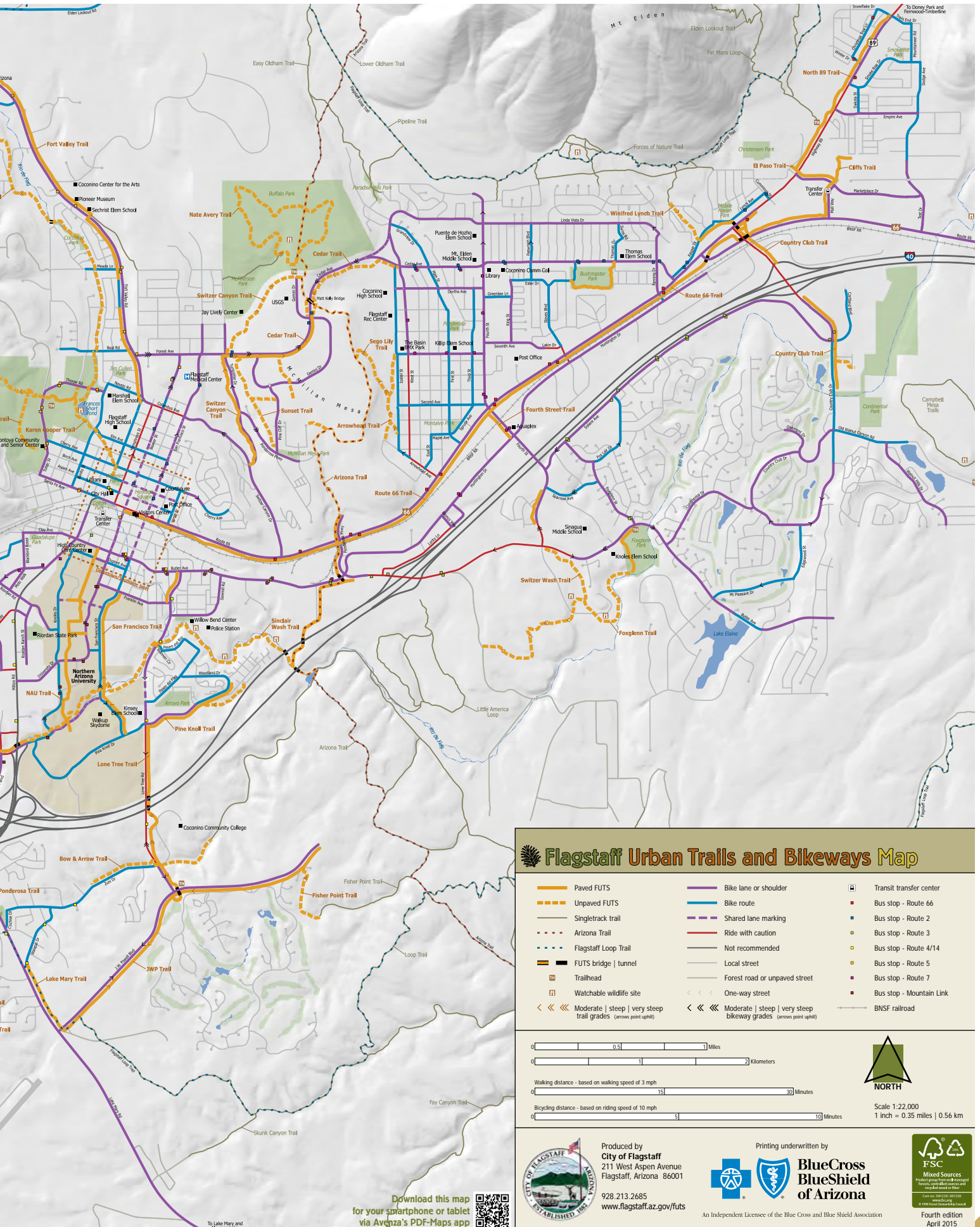
FUTS trails offer an incredibly diverse range of experiences; some trails are located along busy streets, while others traverse beautiful natural places - canyons, riparian areas, grasslands, meadows, and forests - all within the urban area of Flagstaff. The system connects neighborhoods, shopping, places of employment, schools, parks, open space, and the surrounding National Forest, and allows users to combine transportation, recreation and contact with nature.

With a few exceptions, FUTS trails are operated and maintained by the City of Flagstaff.

**According to the City of Flagstaff Citizen Survey 2009, 78 percent of Flagstaff residents have used the FUTS trail system in the last year.**

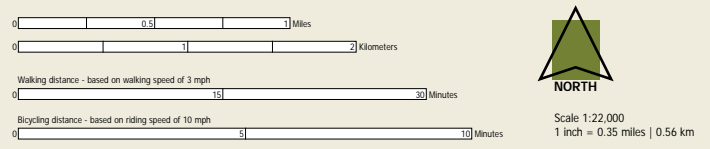






### Flagstaff Urban Trails and Bikeways Map

- |                                                                  |                                                                    |                          |
|------------------------------------------------------------------|--------------------------------------------------------------------|--------------------------|
| Paved FUTA                                                       | Bike lane or shoulder                                              | Transit transfer center  |
| Unpaved FUTA                                                     | Bike route                                                         | Bus stop - Route 66      |
| Singletrack trail                                                | Shared lane marking                                                | Bus stop - Route 2       |
| Arizona Trail                                                    | Ride with caution                                                  | Bus stop - Route 3       |
| Flagstaff Loop Trail                                             | Not recommended                                                    | Bus stop - Route 4/14    |
| FUTA bridge   tunnel                                             | Local street                                                       | Bus stop - Route 5       |
| Trailhead                                                        | Forest road or unpaved street                                      | Bus stop - Route 7       |
| Watchable wildlife site                                          | One-way street                                                     | Bus stop - Mountain Link |
| Moderate   steep   very steep trail grades (arrows point uphill) | Moderate   steep   very steep bikeway grades (arrows point uphill) | BNSF railroad            |



Download this map for your smartphone or tablet via Avenza's PDF-Maps app



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## Enjoy Challenging & *Scenic Golf*

Surprisingly there is but one public golf course within the city of Flagstaff but there are several scenic and challenging courses within close driving distance of Flagstaff. Private golf clubs in Flagstaff include Aspen Valley, Flagstaff Ranch Golf Club, Forest Highlands Golf Club and the Pine Canyon Golf Club.



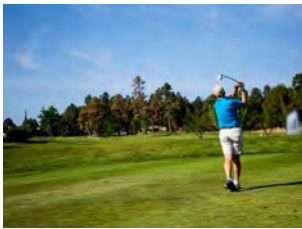
**Aspen Valley Golf Club**  
1855 Continental Dr  
Flagstaff, Arizona 86004  
(928) 527-4653  
[www.aspenvalleygolf.com](http://www.aspenvalleygolf.com)

The 18-hole Aspen Valley Golf Club in Flagstaff, Arizona is a private golf course that opened in 1973. Designed by Greg Nash and Jeff Hardin, Aspen Valley Golf Club measures 6889 yards from the longest tees and has a slope rating of 135 and a 72.



**Canyon at Forest Highlands Golf Club**  
2425 William Palmer  
Flagstaff, Arizona 86005  
(928) 525-5200  
[www.fhgc.com](http://www.fhgc.com)

The 18-hole Canyon at Forest Highlands Golf Club in Flagstaff, Arizona is a private golf course that opened in 1986. Designed by Jay Morrish and Tom Weiskopf, Canyon at Forest Highlands Golf Club measures 7007 yards from the longest tees and has a slope rating of 133 and a 72.



**Continental Country Club**  
2380 N Oakmont Dr  
Flagstaff, Arizona 86004  
(928) 526-5125  
[www.continentalflagstaff.com](http://www.continentalflagstaff.com)

Continental Country Club, formerly known as Elden Hills, is Flagstaff's only public golf course. The course sits in the shadow of Mt. Elden, which provides a stunning backdrop on many of the holes. The layout has a traditional design with small, push-up greens and wide, gently rolling fairways.



**Flagstaff Ranch Golf Club**  
3605 S Flagstaff Ranch Rd  
Flagstaff, Arizona 8600  
(928) 226-3111  
[www.flagstaffranch.com](http://www.flagstaffranch.com)

The 18-hole Flagstaff Ranch Golf Club in Flagstaff, Arizona is a private golf course that opened in 2003. Designed by Jerry Pate, Flagstaff Ranch Golf Club measures 7160 yards from the longest tees. The course features 5 sets of tees.



**Meadow at Forest Highlands Golf Club**  
2425 William Palmer  
Flagstaff, Arizona 86001  
(928) 525-5200  
[www.fhgc.com](http://www.fhgc.com)

The 18-hole Meadow at Forest Highlands Golf Club in Flagstaff, Arizona is a private golf course that opened in 1999. Designed by Tom Weiskopf, Meadow at Forest Highlands Golf Club measures 7262 yards from the longest tees and has a slope rating of 130 and a 73.



**Pine Canyon Club**  
1201 E. John Wesley Powell Blvd  
Flagstaff, Arizona 86001  
(928) 779-5800  
[www.pinecanyon.net](http://www.pinecanyon.net)

The Pine Canyon Club will bring a level of sophistication rarely seen in a place of such rustic natural beauty. It's secluded. It's special. And it's being built around a signature golf course, designed by Jay Morrish, who has designed renowned golf courses all over the world.



# The Passion of Learning: *Education*

**FLAGSTAFF OFFERS A QUALITY OF EDUCATION NOT OFTEN FOUND IN A TOWN ITS SIZE.** There are 28 preschools including Montessori schools, religious affiliates and head start programs. The Flagstaff Unified School District students consistently score above national averages on standardized tests and the dropout rate is below the state average. For those who want alternative choices within the public school system, there are 10 different Charter Schools. Flagstaff also has 4 independent schools; Garden of the Peaks (K-6) (928) 526-2789; Saint Mary's Catholic School (PK-8) (928) 779-1337; and Mt. Calvary Lutheran School (K-8) (928) 774-8811, Ext. 12, Flagstaff Community Christian (K-8) (928) 522-5968

The Flagstaff Unified School District has about 11,500 students and 800 teachers, counselors, librarians and administrators. FUSD graduates have been accepted at Stanford, Princeton, Yale, MIT, Brown and Johns Hopkins universities. FUSD graduates have graduated from Annapolis, West Point and the Air Force Academy.

## **Basis Flagstaff High School**

1700 N. Gemini Dr.  
(928) 774-5502

## **Summit High School**

4000 N. Cummings St.  
(928) 773-8198

## **South Beaver School**

506 S. Beaver St.  
(928) 773-4050

## **Coconino County School**

100 E. Birch Ave.  
(928) 779-6591

## **Christensen School**

4000 N. Cummings St.  
(928) 773-4140

## **Thomas Elementary School**

3330 E. Lockett Rd.  
(928) 773-4110

## **Coconino High School**

2801 N. Izabel St.  
(928) 773-8200

## **Cromer Elementary School**

7150 E. Silver Saddle Rd.  
(928) 773-4150

## **Weitzel School**

3401 N. 4th St.  
(928) 773-4090

## **Flagstaff High School**

400 W. Elm Ave.  
(928) 773-8100

## **Demiguel Elementary School**

3500 S. Gillenwater Dr.  
(928) 773-4000

## **W. F. Killip Elementary School**

12300 E. 6th Ave.  
(928) 773-4080

## **Northland Preparatory Academy**

3300 E. Sparrow Ave.  
(928) 214-8776

## **Kinsey Elementary School**

1601 S. Lone Tree Rd.  
(928) 773-4060

## **Montessori of Flagstaff Westside**

575 W. University Ave.  
(928) 774-9502

## **Sinagua Middle School**

3950 E. Butler Ave.  
(928) 527-5500

## **Knoles Elementary School**

4005 E. Butler Ave.  
(928) 773-4120

## **Sunnyside (Preschool-K)**

2025 N. East Street  
928-779-1212

## **Flagstaff Junior Academy**

2301 N. 4th St.  
(928) 214-7317

## **Marshall Elementary School**

850 N. Bonito St.  
(928) 773-4030

## **Switzer Mesa (Elementary)**

850 N. Locust Street  
(928) 226-1212

## **Flagstaff Middle School**

755 N. Bonito St.  
(928) 773-8150

## **Pine Forest Charter School**

1120 W. Kaibab Ln.  
(928) 779-9880

## **Cedar (Middle School)**

2212 E. Cedar Ave  
(928) 774-1600

## **Mount Elden Middle School**

3223 N. 4th St.  
(928) 773-8250

## **Sechrist Elementary School**

2230 N. Fort Valley Rd.  
(928) 773-4020



## Higher Education: *Northern Arizona University*

**Founded in 1899, Northern Arizona University is a public university centered on students. Our academic programs, research, public service, and creative endeavors enrich lives and create opportunities in Arizona and beyond. We develop solutions to challenges and drive innovation in a supportive, inclusive, and diverse environment.**

Despite its inauspicious beginnings as first a reform school in 1894 and later an “insane asylum”, Northern Arizona University has become a first class university that Flagstaff can be proud of. In 1929 it became known as Arizona State Teacher College at Flagstaff. With the addition of a School of Forestry, an increase in students and upgraded programs, it became a university in 1966. Today there is an enrollment of over 21,000 students statewide. There are 3,500 full and part-time faculty, with a campus of 738 acres and 21 residential buildings. There are about 68 online degrees that can be earned from NAU. The school of Hotel and Restaurant Management, School of Forestry, Consortium of Professional Schools and the School of Communication also offer a specialized education in each field of expertise.

There are 7 distinct colleges at the University, currently offering 78 Undergraduate degrees and 58 Graduate degrees.

- College of Engineering and Natural Sciences
- College of Arts and Letters
- Consortium of Professional Schools and Colleges
- School of Hotel and Restaurant Management
- School of Forestry
- School of Communication
- College of Health Professions
- College of Business Administration
- College of Education
- College of Social and Behavioral Sciences

It has a total undergraduate enrollment of 25,120, its setting is city, and the campus size is 740 acres. It utilizes a semester-based academic calendar. Northern Arizona University’s ranking in the 2017 edition of Best Colleges is National Universities, Tier 2. Its in-state tuition and fees are \$10,764 (2016-17); out-of-state tuition and fees are \$24,144 (2016-17).





## Caring Healthcare

Flagstaff Medical Center (FMC) is Northern Arizona's only regional referral center, caring for more than 95,000 patients each year. Since 1936, FMC has provided high-quality healthcare services to the residents and visitors of Northern Arizona. With nearly 200 physicians and approximately 2,000 employees, FMC provides comprehensive, state-of-the-art healthcare from diagnostic outpatient services to open heart surgery.

### Flagstaff Medical Center

1200 N. Beaver Street

Flagstaff, AZ 86001

(928) 779 - 3366

[www.flagstaffmedicalcenter.com](http://www.flagstaffmedicalcenter.com)

FMC is a member of Northern Arizona Healthcare, the largest healthcare organization in Northern and Central Arizona, which serves almost one half of the state of Arizona. They were recently awarded the Gold Quality Achievement award by the American Heart Association and were ranked by US News and World Report as one of the nation's Best Regional Hospitals.

### FMC By the Numbers

**50** Medical specialties

**200** Physicians on medical staff

**267** Inpatient beds

**1,251** Babies born each year

**5,675** Annual inpatient surgeries

**12,669** Annual inpatient hospital visits

**40,551** Annual ER visits

**96,111** Annual outpatient hospital visits



## More About *Flagstaff Medical Center*

### LEVEL I TRAUMA CENTER

As the only Level I Trauma Center north of Phoenix, FMC provides care to critically injured patients. The Trauma Center helps ensure patients in Northern Arizona have access to lifesaving care during the Golden Hour that follows a trauma, when immediate care could mean the difference between life and death.

### CARDIOLOGY SERVICES AND HEART AND VASCULAR CENTER OF NORTHERN ARIZONA

FMC and the Heart and Vascular Center offer the advanced heart and vascular care that patients might expect to find in a large metropolitan area. Expert physicians provide a full range of services including open heart surgery and minimally invasive heart and vascular procedures; major chest traumas; treatment of heart rhythm conditions; cardiac rehabilitation; and wellness programs.

### CARDIAC ARREST CENTER

As a state-designated Cardiac Arrest Center, FMC provides comprehensive, technologically advanced care to patients experiencing sudden cardiac arrest. During a sudden cardiac arrest, interventional cardiologists work directly with the EMS personnel, emergency physicians and a team of highly trained staff to ensure the most rapid response. Advanced protocols help save lives as well as preserve heart muscle and prevent brain damage.

### CANCER CENTERS OF NORTHERN ARIZONA HEALTHCARE

Located in Flagstaff and Sedona, the Cancer Centers use state-of-the-art technology, the latest research and advanced cancer-fighting treatment options to treat all types of cancer diagnoses. The multidisciplinary team of oncologists, physicists, therapists, nurses, social workers and dietitians ensure each patient's treatment is individualized, comprehensive and coordinated. The patient- and family friendly environment offers a healing and compassionate atmosphere. Nurse navigators provide guidance, emotional support and care management to those recently diagnosed with cancer and their families.

### SPINE AND JOINT SURGERY CENTER

The Center offers a unique approach to those patients who require total joint replacement or spine surgery. At FMC, joint surgery patients are not viewed as ill, but rather as healthy individuals, who through this program, can get back to the lifestyle they enjoy. The program focuses on providing exceptional care and patient education.





# Top 10 *Employers*

With its beautiful climate and close proximity to many of Arizona's major attractions, tourism is a major economic engine in Flagstaff. Flagstaff also has several manufacturing plants, a major distribution center, and major retailers. The major economic backbone of the area are its small businesses - those with less than 10 employees. The city is also emerging as one of the major hubs for science-related industry.



## Northern Arizona University

S. San Francisco Ste.  
Flagstaff, AZ 86001  
(928) 523 - 9011

## Coconino County

420 N. San Francisco St.  
Flagstaff, AZ 86001  
(928) 679 - 7100

## SCA Tissue

1600 E. Butler Ave  
Flagstaff, AZ 86001  
(928) 774 - 7175

## Flagstaff Medical Center

1200 N. Beaver St.  
Flagstaff, AZ 86001  
(928) 779 - 3366

## Twin Arrows Navajo Casino Resort

22181 Resort Blvd  
Flagstaff, AZ 86004  
(928) 856 - 7200

## Nestle Purina PetCare

4700 E. Nestle Purina Ave  
Flagstaff, AZ 86004  
(928) 526 - 3645

## W.L. Gore

PO Box 2400  
Flagstaff, AZ 86003  
(800) 528 - 8763

## City of Flagstaff

211 West Aspen Ave  
Flagstaff, AZ 86001  
(928) 213 - 2000

## Flagstaff Unified School District

3285 Sparrow Ave.  
Flagstaff, AZ 86004  
(928) 527 - 6000

## Wal-Mart

2601 E. Huntington Dr  
Flagstaff, AZ  
(928) 774 - 3409



## Find Employment in *Flagstaff*

Working and living in Flagstaff go hand-in-hand for those who establish their lives here. People have a plethora of companies, both private and public, to choose from and various career fields also. Flagstaff is the focal point of quality healthcare services in the Northern Arizona region, with many traditional and alternative medicine options. Flagstaff Medical Center (FMC) is one of only two Arizona hospitals to receive the Outstanding Patient Experience Award in 2010. It also provides essential services such as a regional trauma center, orthopedics, and cancer center and much more.

Flagstaff is known for the small town charm that still attracts people from all over the nation and world. Residents in Flagstaff range from college students, to families with newborns and grandparents. In a city where neighbors have relationships with each other, people feel safe and welcome in each residential area of town. Flagstaff is composed of both historic homes in downtown as well as new houses with parks and playgrounds, accommodating families of a myriad of interests & needs.

### **Allied Forces**

1061 S. Plaza Way  
Flagstaff, AZ 86001  
(928) 773-8904  
[www.alliedforces.com](http://www.alliedforces.com)

### **Kelly Services**

1120 W. University Ave.  
Flagstaff, AZ 86001  
(928) 526-5662  
[www.kellyservices.com](http://www.kellyservices.com)

### **Performance Staffing**

2724 E. Lakin Dr.  
Flagstaff, AZ 86004  
(928) 526-6499  
[www.performancestaff.com](http://www.performancestaff.com)

### **Command Labor**

2146 N. 4th St.,  
Flagstaff, AZ, 86004  
(928) 526-2691  
[www.commandonline.com](http://www.commandonline.com)

### **Labor Systems Temporary Services**

1250 S. Plaza Way  
Flagstaff, AZ 86001  
(928) 773-1234  
[www.laborsystems.com](http://www.laborsystems.com)

### **Other Job Websites**

[azdailysun.com/jobs/](http://azdailysun.com/jobs/)  
[flagstaffjobs.com](http://flagstaffjobs.com)  
[flagstaff.craigslist.org](http://flagstaff.craigslist.org)









## Flagstaff *Culture*

### PEPSI AMPHITHEATER AT FORT TUTHILL PARK

Enjoy concerts in Northern Arizona's premier intimate outdoor venue. The Pepsi Amphitheater at Fort Tuthill is set at an elevation of 6900 feet nestled in the cool pines of the largest Ponderosa Pine forest in the world, yet minutes from downtown Flagstaff. Flagstaff's elevation makes it the perfect place for spring, summer and fall concerts with average summer highs in the upper 70's and average summer lows in the 60's.

On clear evenings artists and concert goers alike are blessed to some of the best star gazing and celestial skies anywhere. Northern Arizona is a dark-sky refuge for hundreds of resident amateur astronomers and thousands of visitors from around the world. No other city or town has shown such an overall commitment to protecting the quality of its dark skies, not only for the observatories, but for all the citizens of northern Arizona.

Flagstaff's Pepsi Amphitheater offers a diversity of music from Blues to Bluegrass, from Country and Western, and from Jam Bands to good ole Rock N Roll. Come experience the cool pines, high altitude, night skies and great music with your favorite bands in this intimate listening venue.

Fairgrounds Road, Exit 337 off I-17 at Flagstaff Airport 89a.  
(928) 214-6278 [www.PepsiAmp.com](http://www.PepsiAmp.com)

### THEATRIKOS

In May of 1972, a group of Flagstaff citizens met in the basement of the Weatherford Hotel to form a non-profit community theatre committed to producing high quality productions using diverse talents of the Flagstaff community.

Thirty-five years later, Theatrikos has grown to a progressive theatrical venue which presents five mainstage productions to thousands of patrons annually. Also offering quality education through workshop opportunities in acting technique, movement, set and lighting design, voice and audition technique.

After roaming homeless for sixteen years, Theatrikos finally found it's permanent home, The Doris Harper White

Playhouse. Originally named The Flagstaff Playhouse, the Doris-Harper White Community Playhouse opened in 2002 in honor of Doris building, erected in 1923, was originally the Elks Lodge and later the Flagstaff library. The hall is now an intimate black box theatre with seating up to 120 audience members. Theatrikos patrons are typically no more than five rows away from the stage area creating an intimate experience for performers and audience members alike.

Located at 11 W. Cherry Ave, Flagstaff. (928) 774-1662



### THE FLAGSTAFF SYMPHONY ORCHESTRA

In 1948, several community members decided northern Arizona should have its own symphony orchestra. Two years later, the first performance of the Northern Arizona Orchestra was held in NAU's Men's Gymnasium.

Today's FSO has come a long way since its first concert. Home is now NAU's Ardrey Auditorium and the Pine Mountain Amphitheater. Audiences have been brought to their feet during performances by some of the world's finest musicians: Itzhak Perlman, Christopher Parkening, Olga Kern and Chris Brubeck, as well as rising stars like Sa Chen, Chu-Fang Huang, Timothy Fain and Lara St. John.

All concerts start at 7:30 pm in the Ardrey Memorial Auditorium, NAU campus, unless otherwise noted. All concerts are preceded at 6:30 pm by a Conversation With the Conductor, giving the audience the opportunity to speak with the conductor and guest soloists about the evening's program.

Office location: 113A E. Aspan Ave., Flagstaff. (928) 774-5107



# WHY YOU SHOULD WORK WITH A REALTOR®



## Not all real estate agents are REALTORS®.

The term REALTOR® is a registered trademark that identifies a real estate professional who is a member of the NATIONAL ASSOCIATION of REALTORS® and subscribes to its strict Code of Ethics. Here are nine reasons why it pays to work with a REALTOR®.

**1. YOU'LL HAVE AN EXPERT TO GUIDE YOU THROUGH THE PROCESS.** Buying or selling a home usually requires disclosure forms, inspection reports, mortgage documents, insurance policies, deeds, and multi-page settlement statements. A knowledgeable expert will help you prepare the best deal, and avoid delays or costly mistakes.

**2. GET OBJECTIVE INFORMATION AND OPINIONS.** REALTORS® can provide local community information on utilities, zoning, schools, and more. They'll also be able to provide objective information about each property. A professional will be able to help you answer these two important questions: Will the property provide the environment I want for a home or investment? Second, will the property have resale value when I am ready to sell?

**3. FIND THE BEST PROPERTY OUT THERE.** Sometimes the property you are seeking is available but not actively advertised in the market, and it will take some investigation by your REALTOR® to find all available properties.

**4. BENEFIT FROM THEIR NEGOTIATING EXPERIENCE.** There are many negotiating factors, including but not limited to price, financing, terms, date of possession, and inclusion or exclusion of repairs, furnishings, or equipment. In addition, the purchase agreement should provide a period of time for you to complete appropriate inspections and investigations of the property before you are bound to complete the purchase. Your agent can advise you as to which investigations and inspections are recommended or required.

**5. PROPERTY MARKETING POWER.** Real estate doesn't sell due to advertising alone. In fact, a large share of real estate sales comes as the result of a practitioner's contacts through previous clients, referrals, friends, and family. When a property is marketed with the help of a REALTOR®, you do not have to allow strangers into your home. Your REALTOR® will generally prescreen and accompany qualified

prospects through your property.

**6. REAL ESTATE HAS ITS OWN LANGUAGE.** If you don't know a CMA from a PUD, you can understand why it's important to work with a professional who is immersed in the industry and knows the real estate language.

**7. REALTORS® HAVE DONE IT BEFORE.** Most people buy and sell only a few homes in a lifetime, usually with quite a few years in between each purchase. And even if you've done it before, laws and regulations change. REALTORS®, on the other hand, handle hundreds of real estate transactions over the course of their career. Having an expert on your side is critical.

**8. BUYING AND SELLING IS EMOTIONAL.** A home often symbolizes family, rest, and security — it's not just four walls and a roof. Because of this, home buying and selling can be an emotional undertaking. And for most people, a home is the biggest purchase they'll ever make. Having a concerned, but objective, third party helps you stay focused on both the emotional and financial issues most important to you.

**9. ETHICAL TREATMENT.** Every member of the NATIONAL ASSOCIATION of REALTORS® makes a commitment to adhere to a strict Code of Ethics, which is based on professionalism and protection of the public. As a customer of a REALTOR®, you can expect honest and ethical treatment in all transaction-related matters. It is mandatory for REALTORS® to take the Code of Ethics orientation and they are also required to complete a refresher course every four years.



# QUESTIONS TO ASK WHEN CHOOSING A REALTOR®

**Make sure you choose a REALTOR® who will provide top-notch service and meet your unique needs.**

## 1. HOW LONG HAVE YOU BEEN IN RESIDENTIAL REAL ESTATE SALES?

Is it your full-time job? While experience is no guarantee of skill, real estate — like many other professions — is mostly learned on the job.

**2. WHAT DESIGNATIONS DO YOU HOLD?** Designations such as GRI and CRS® — which require that agents take additional, specialized real estate training — are held by only about one-quarter of real estate practitioners.

## 3. HOW MANY HOMES DID YOU AND YOUR REAL ESTATE BROKERAGE SELL LAST YEAR?

By asking this question, you'll get a good idea of how much experience the practitioner has.

## 4. HOW MANY DAYS DID IT TAKE YOU TO SELL THE AVERAGE HOME?

How did that compare to the overall market? The REALTOR® you interview should have these facts on hand, and be able to present market statistics from the local MLS to provide a comparison.

## 5. HOW CLOSE TO THE INITIAL ASKING PRICES OF THE HOMES YOU SOLD WERE THE FINAL SALE PRICES?

This is one indication of how skilled the REALTOR® is at pricing homes and marketing to suitable buyers. Of course, other factors also may be at play, including an exceptionally hot or cool real estate market.

## 6. WHAT TYPES OF SPECIFIC

**MARKETING SYSTEMS AND APPROACHES WILL YOU USE TO SELL MY HOME?** You don't want someone who's going to put a For Sale sign in the yard and hope for the best. Look for someone who has aggressive and innovative approaches, and knows how to market your property competitively on the Internet. Buyers today want information fast, so it's important that your REALTOR® is responsive.

**7. WILL YOU REPRESENT ME EXCLUSIVELY, OR WILL YOU REPRESENT BOTH THE BUYER AND THE SELLER IN THE TRANSACTION?** While it's usually legal to represent both parties in a transaction, it's important to understand where the practitioner's obligations lie. Your REALTOR® should explain his or her agency relationship to you and describe the rights of each party.

## 8. CAN YOU RECOMMEND SERVICE PROVIDERS WHO CAN HELP ME OBTAIN A MORTGAGE, MAKE HOME REPAIRS, AND HELP WITH OTHER THINGS I NEED DONE?

Because REALTORS® are immersed in the industry, they're wonderful resources as you seek lenders, home improvement companies, and other home service providers. Practitioners should generally recommend more than one provider and let you know if they have any special relationship with or receive compensation from any of the providers.

**9. WHAT TYPE OF SUPPORT AND SUPERVISION DOES YOUR BROKERAGE OFFICE PROVIDE TO YOU?** Having resources such as in-house support staff, access to a real estate attorney, and assistance with

technology can help an agent sell your home.

**10. WHAT'S YOUR BUSINESS PHILOSOPHY?** While there's no right answer to this question, the response will help you assess what's important to the agent and determine how closely the agent's goals and business emphasis mesh with your own.

**11. HOW WILL YOU KEEP ME INFORMED ABOUT THE PROGRESS OF MY TRANSACTION?** How frequently? Again, this is not a question with a correct answer, but it reflects your desires. Do you want updates twice a week or do you not want to be bothered unless there's a hot prospect? Do you prefer phone, e-mail, or a personal visit?

**12. COULD YOU PLEASE GIVE ME THE NAMES AND PHONE NUMBERS OF YOUR THREE MOST RECENT CLIENTS?** Ask recent clients if they would work with this REALTOR® again. Find out whether they were pleased with the communication style, follow-up, and work ethic of the REALTOR®.













# Take the Stress Out of Homebuying

Buying a home should be fun, not stressful. As we look for your dream home, keep in mind these tips for making the process as peaceful as possible.

**FIND A REAL ESTATE AGENT WHO YOU CONNECT WITH.** Home buying is not only a big financial commitment, but also an emotional one. It's critical that the REALTOR® you chose is both highly skilled and a good fit with your personality.

**REMEMBER, THERE'S NO "RIGHT" TIME TO BUY, JUST AS THERE'S NO PERFECT TIME TO SELL.** If you find a home now, don't try to second-guess interest rates or the housing market by waiting longer — you risk losing out on the home of your dreams. The housing market usually doesn't change fast enough to make that much difference in price, and a good home won't stay on the market long.

**DON'T ASK FOR TOO MANY OPINIONS.** It's natural to want reassurance for such a big decision, but too many ideas from too many people will make it much harder to make a decision. Focus on the wants and needs of your immediate family — the people who will be living in the home.

**ACCEPT THAT NO HOUSE IS EVER PERFECT.** If it's in the right location,

the yard may be a bit smaller than you had hoped. The kitchen may be perfect, but the roof needs repair. Make a list of your top priorities and focus in on things that are most important to you. Let the minor ones go.

**DON'T TRY TO BE A KILLER NEGOTIATOR.** Negotiation is definitely a part of the real estate process, but trying to "win" by getting an extra-low price or by refusing to budge on your offer may cost you the home you love. Negotiation is give and take.

**REMEMBER YOUR HOME DOESN'T EXIST IN A VACUUM.** Don't get so caught up in the physical aspects of the house itself — room size, kitchen, etc. — that you forget about important issues as noise level, location to amenities, and other aspects that also have a big impact on your quality of life.

**PLAN AHEAD.** Don't wait until you've found a home and made an offer to get approved for a mortgage, investigate home insurance, and consider a schedule for moving. Presenting an

offer contingent on a lot of unresolved issues will make your bid much less attractive to sellers.

**FACTOR IN MAINTENANCE AND REPAIR COSTS IN YOUR POST-HOME BUYING BUDGET.** Even if you buy a new home, there will be costs. Don't leave yourself short and let your home deteriorate.

**ACCEPT THAT A LITTLE BUYER'S REMORSE IS INEVITABLE AND WILL PROBABLY PASS.** Buying a home, especially for the first time, is a big financial commitment. But it also yields big benefits. Don't lose sight of why you wanted to buy a home and what made you fall in love with the property you purchased.

**CHOOSE A HOME FIRST BECAUSE YOU LOVE IT; THEN THINK ABOUT APPRECIATION.** While U.S. homes have appreciated an average of 5.4 percent annually over from 1998 to 2002, a home's most important role is to serve as a comfortable, safe place to live.



# Common First-Time Home Buyer Mistakes

They don't ask enough questions of their lender and end up missing out on the best deal.

They don't act quickly enough to make a decision and someone else buys the house.

They don't find the right agent who's willing to help them through the homebuying process.

They don't do enough to make their offer look appealing to a seller.

They don't think about resale before they buy. The average first-time buyer only stays in a home for four years.



## YOUR HOME SEARCH: 8 TIPS

- 1. Research before you look.** Decide what features you most want to have in a home, what neighborhoods you prefer, and how much you'd be willing to spend each month for housing.
- 2. Be realistic.** It's OK to be picky, but don't be unrealistic with your expectations. There's no such thing as a perfect home. Use your list of priorities as a guide to evaluate each property.
- 3. Get your finances in order.** Review your credit report and be sure you have enough money to cover your down payment and closing costs. Then, talk to a lender and get prequalified for a mortgage. This will save you the heartache later of falling in love with a house you can't afford.
- 4. Don't ask too many people for opinions.** It will drive you crazy. Select one or two people to turn to if you feel you need a second opinion, but be ready to make the final decision on your own.
- 5. Decide your moving timeline.** When is your lease up? Are you allowed to sublet? How tight is the rental market in your area? All of these factors will help you determine when you should move.
- 6. Think long term.** Are you looking for a starter house with plans to move up in a few years, or do you hope to stay in this home for a longer period? This decision may dictate what type of home you'll buy as well as the type of mortgage terms that will best suit you.
- 7. Insist on a home inspection.** If possible, get a warranty from the seller to cover defects for one year.
- 8. Get help from a REALTOR®.** Hire a real estate professional who specializes in buyer representation. Unlike a listing agent, whose first duty is to the seller, a buyer's representative is working only for you. Buyer's reps are usually paid out of the seller's commission payment.



## FINDING THE PERFECT NEIGHBORHOOD

**Your neighborhood has a big impact on your lifestyle. Follow these steps to find the perfect community to call home.**

### IS IT CLOSE TO YOUR FAVORITE SPOTS?

Make a list of the activities — movies, health club, church, etc. — you engage in regularly and stores you visit frequently. See how far you would have to travel from each neighborhood you're considering to engage in your most common activities.

### CHECK OUT THE SCHOOL DISTRICT.

This is especially important if you have children, but it also can affect resale value. The Department of Education in your town can probably provide information on test scores, class size, percentage of students who attend college, and special enrichment programs. If you have school-age children, visit schools in

the neighborhoods you're considering. Also, check out [www.schoolmatters.com](http://www.schoolmatters.com).

### FIND OUT IF THE NEIGHBORHOOD IS SAFE.

Ask the police department for neighborhood crime statistics. Consider not only the number of crimes but also the type — such as burglaries or armed robberies — and the trend of increasing or decreasing crime. Also, is crime centered in only one part of the neighborhood, such as near a retail area?

### DETERMINE IF THE NEIGHBORHOOD IS ECONOMICALLY STABLE.

Check with your local city economic development office to see if income and property values in the neighborhood are stable or rising. What is the percentage of homes to apartments? Apartments don't necessarily diminish value, but do mean a more transient population. Do you see vacant businesses or homes that have been for

sale for months?

### SEE IF YOU'LL MAKE MONEY.

Ask a local REALTOR® or call the local REALTOR® association to get information about price appreciation in the neighborhood. Although past performance is no guarantee of future results, this information may give you a sense of how good of an investment your home will be. A REALTOR® or the government planning agency also may be able to tell you about planned developments or other changes in the neighborhood — like a new school or highway — that might affect value.

### MAKE PERSONAL OBSERVATIONS.

Once you've narrowed your focus to two or three neighborhoods, go there and walk around. Are homes tidy and well maintained? Are streets quiet? How does it feel? Pick a warm day if you can and chat with people working or playing outside.







## TIPS FOR BUYING **IN A TIGHT MARKET**

**Increase your chances of getting your dream house in a competitive housing market, and lower your chances of losing out to another buyer.**

### **GET PREQUALIFIED FOR A MORTGAGE**

You'll be able to make a firm commitment to buy and your offer will be more desirable to the seller.

### **STAY IN CLOSE CONTACT WITH YOUR REAL ESTATE AGENT TO FIND OUT ABOUT THE NEWEST LISTINGS**

Be ready to see a house as soon as it goes on the market — if it's a great home, it will go fast.

### **SCOUT OUT NEW LISTINGS YOURSELF**

Look at Web sites such as REALTOR.com, browse your local newspaper's real estate section, and drive through the neighborhood to spot For Sale signs. If you see a home you like, write down the address and the name of the listing agent. Your real estate agent will schedule a showing.

### **BE READY TO MAKE A DECISION**

Spend a lot of time in advance deciding what you must have in a home so you won't be unsure when you have the chance to make an offer.

### **BID COMPETITIVELY**

You may not want to start out offering the absolute highest price you can afford, but don't go too low to get a deal. In a tight market, you'll lose out.

Keep contingencies to a minimum. Restrictions such as needing to sell your home before you move or wanting to delay the closing until a certain date can make your offer unappealing. In a tight market, you'll probably be able to sell your house rapidly. Or talk to your lender about getting a bridge loan to cover both mortgages for a short period.

### **DON'T GET CAUGHT IN A BUYING FRENZY**

Just because there's competition doesn't mean you should just buy it. And even though you want to make your offer attractive, don't neglect inspections that help ensure that your house is sound.



# YOUR PROPERTY WISH LIST

What does your future home look like? Where is it located? As we hunt down your dream home, we'll consult this list to evaluate properties and keep your priorities top of mind.

## NEIGHBORHOODS

What neighborhoods do you prefer?

## SCHOOLS

What school systems do you want to be near?

## TRANSPORTATION

How close must the home be to these amenities:

- Public transportation
- Airport
- Freeways / Expressways
- Neighborhood shopping
- Schools
- Other

## HOME STYLE

- Architectural style preference?
- Single Family, Condo, Townhouse?
- Single Level or Multi-Level?
- Bedrooms:
- Bathrooms:

## BUDGET

- Target Price:
- Max Price:

## HOME CONDITION

- New Home or Existing home?
- Oldest Home you might consider:
- Turn-Key Home or Some Repairs Okay?
- Any special needs?

# HOME FEATURES

Please circle one of the choices: Must Have, Would Like, Flexible, Do Not Want, Unimportant

Feature	Must Have	Would Like	Flexible	Do Not Want	Unimportant
Family Room					
Formal Living Room					
Formal Dining Room					
Eat-In Kitchen					
Laundry Room					
Finished Basement					
Attic					
Fireplace					
Spa in Bath					
Air Conditioning					
Wall-to-wall Carpet					
Wood Floors					
Tile Floors					
Pool & Spa					
Den / Office					
Great View					



## 7 REASONS TO OWN YOUR HOME

1. **TAX BREAKS.** The U.S. Tax Code lets you deduct the interest you pay on your mortgage, your property taxes, as well as some of the costs involved in buying your home.

2. **APPRECIATION.** Real estate has long-term, stable growth in value. While year-to-year fluctuations are normal, median existing-home sale prices have increased on average 6.5 percent each year from 1972 through 2005, and increased 88.5 percent over the last 10 years, according to the NATIONAL ASSOCIATION OF REALTORS®. In addition, the number of U.S. households is expected to rise 15 percent over the next decade,

creating continued high demand for housing.

3. **EQUITY.** Money paid for rent is money that you'll never see again, but mortgage payments let you build equity ownership interest in your home.

4. **SAVINGS.** Building equity in your home is a ready-made savings plan. And when you sell, you can generally take up to \$250,000 (\$500,000 for a married couple) as gain without owing any federal income tax.

5. **PREDICTABILITY.** Unlike rent, your fixed-mortgage payments don't rise over the years so your housing costs

may actually decline as you own the home longer. However, keep in mind that property taxes and insurance costs will increase.

6. **FREEDOM.** The home is yours. You can decorate any way you want and benefit from your investment for as long as you own the home.

7. **STABILITY.** Remaining in one neighborhood for several years gives you a chance to participate in community activities, lets you and your family establish lasting friendships, and offers your children the benefit of educational continuity.





## 5 PROPERTY TAX QUESTIONS YOU NEED TO ASK

1. **What is the assessed value of the property?** Note that assessed value is generally less than market value. Ask to see a recent copy of the seller's tax bill to help you determine this information.
2. **How often are properties reassessed, and when was the last reassessment done?** In general, taxes jump most significantly when a property is reassessed.
3. **Will the sale of the property trigger a tax increase?** The assessed value of the property may increase based on the amount you pay for the property. And in some areas, such as California, taxes may be frozen until resale.
4. **Is the amount of taxes paid comparable to other properties in the area?** If not, it might be possible to appeal the tax assessment and lower the rate.
5. **Does the current tax bill reflect any special exemptions that I might not qualify for?** For example, many tax districts offer reductions to those 65 and over.



## TAX BENEFITS OF HOMEOWNERSHIP

The tax deductions you're eligible to take for mortgage interest and property taxes greatly increase the financial benefits of homeownership.

### HERE'S HOW IT WORKS. ASSUME:

\$9,877 = Mortgage interest paid (a loan of \$150,000 for 30 years, 7 percent, using year-five interest)

\$2,700 = Property taxes (at 1.5 percent on \$180,000 assessed value)

—————  
\$12,577 = Total deduction

Then, multiply your total deduction by your tax rate. For example, at a 28 percent tax rate:  $12,577 \times 0.28 = \$3,521.56$

\$3,521.56 = Amount you have lowered your federal income tax (at 28 percent tax rate)



## HOMEOWNER'S INSURANCE: 5 THINGS TO KNOW

**KNOW ABOUT EXCLUSIONS TO COVERAGE.** For example, most insurance policies do not cover flood or earthquake damage as a standard item. These types of coverage must be bought separately.

**KNOW ABOUT DOLLAR LIMITATIONS ON CLAIMS.** Even if you are covered for a risk, there may be a limit on how much the insurer will pay. For example, many policies limit the amount paid for stolen jewelry unless items are insured separately.

**KNOW THE REPLACEMENT COST.** If your home is destroyed you'll receive money to replace it only to the maximum of your coverage, so be sure your insurance is sufficient. This means that if your home is insured for \$150,000 and it costs \$180,000 to replace it, you'll only receive \$150,000.

**KNOW THE ACTUAL CASH VALUE.** If you chose not to replace your home when it's destroyed, you'll receive replacement cost, less depreciation. This is called actual cash value.

**KNOW THE LIABILITY.** Generally your homeowner's insurance covers you for accidents that happen to other people on your property, including medical care, court costs, and awards by the court. However, there is usually an upper limit to the amount of coverage provided. Be sure that it's sufficient if you have significant assets.

## HOMEOWNER'S INSURANCE: LOWERING COSTS

### 1. REVIEW THE COMPREHENSIVE LOSS UNDERWRITING EXCHANGE (CLUE) REPORT ON THE PROPERTY YOU'RE INTERESTED IN BUYING.

CLUE reports detail the property's claims history for the most recent five years, which insurers may use to deny coverage. Make the sale contingent on a home inspection to ensure that problems identified in the CLUE report have been repaired.

### 2. SEEK INSURANCE COVERAGE AS SOON AS YOUR OFFER IS APPROVED.

You must obtain insurance to buy. And you don't want to be told at closing that the insurer has denied your coverage.

### 3. MAINTAIN GOOD CREDIT.

Insurers often use credit-based insurance scores to determine premiums.

### 4. BUY YOUR HOME OWNERS AND AUTO POLICIES FROM THE SAME

**COMPANY AND YOU'LL USUALLY QUALIFY FOR SAVINGS.** But make sure the discount really yields the lowest price.

### 5. RAISE YOUR DEDUCTIBLE. IF YOU CAN AFFORD TO PAY MORE TOWARD A LOSS THAT OCCURS, YOUR PREMIUMS WILL BE LOWER.

Avoid making claims under \$1,000.

### 6. ASK ABOUT OTHER DISCOUNTS. FOR EXAMPLE, RETIREES WHO TEND TO BE HOME MORE THAN FULL-TIME WORKERS MAY QUALIFY FOR A DISCOUNT ON THEFT INSURANCE.

You also may be able to obtain discounts for having smoke detectors, a burglar alarm, or dead-bolt locks.

### 7. SEEK GROUP DISCOUNTS. IF

you belong to any groups, such as associations or alumni organizations, they may have deals on insurance coverage.

### 8. REVIEW YOUR POLICY LIMITS AND THE VALUE OF YOUR HOME AND POSSESSIONS ANNUALLY.

Some items depreciate and may not need as much coverage.

### 9. INVESTIGATE A GOVERNMENT-BACKED INSURANCE PLAN.

In some high-risk areas, federal or state government may back plans to lower rates. Ask your agent.

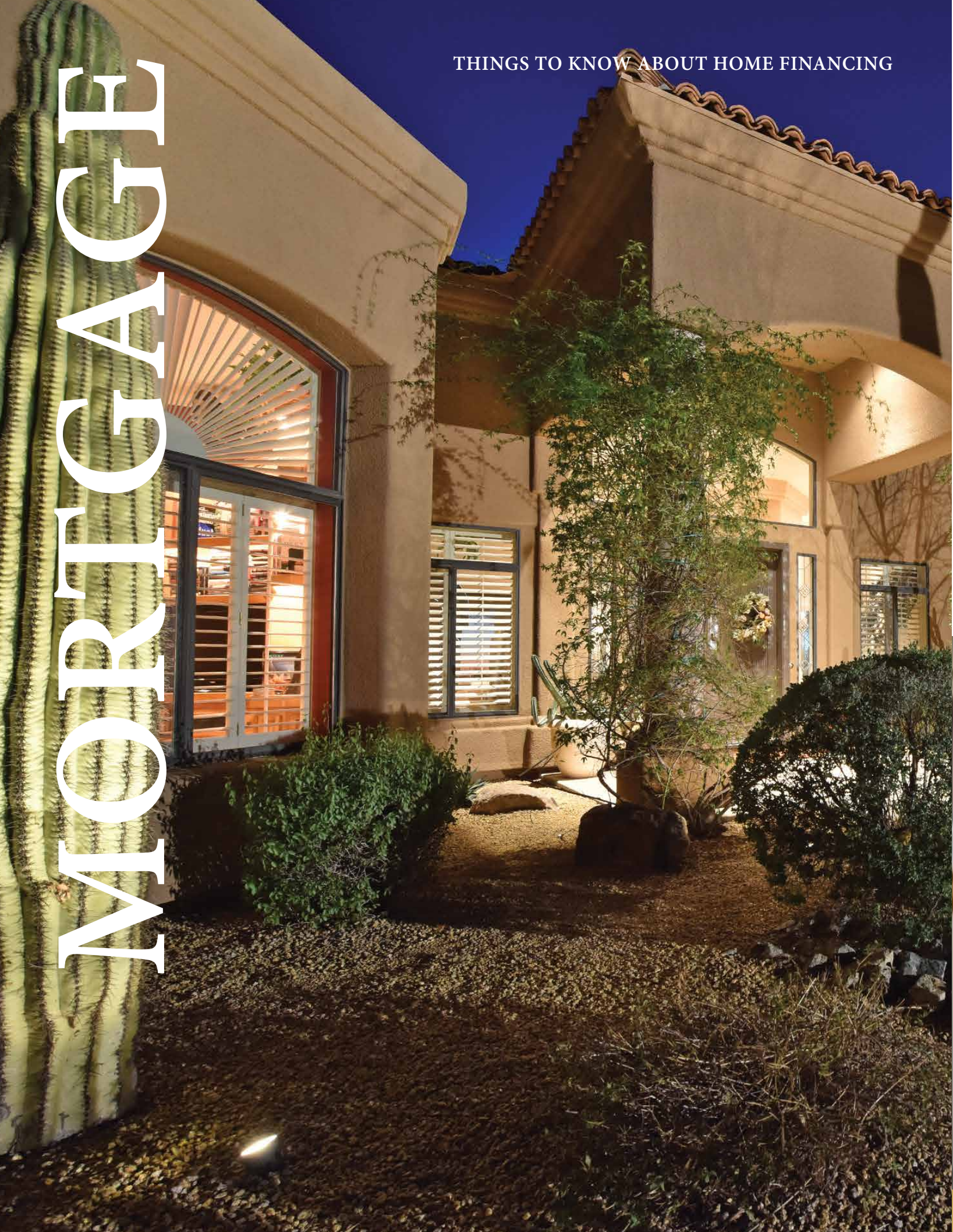
### 10. BE SURE YOU INSURE YOUR HOUSE FOR THE CORRECT

AMOUNT. Remember, you're covering replacement cost, not market value.



THINGS TO KNOW ABOUT HOME FINANCING

# MORTGAGE





## GET YOUR FINANCES IN ORDER: TO-DO LIST

### DEVELOP A HOUSEHOLD BUDGET

Instead of creating a budget of what you'd like to spend, use receipts to create a budget that reflects your actual spending habits over the last several months. This approach will factor in unexpected expenses, such as car repairs, as well as predictable costs such as rent, utility bills, and groceries.

### REDUCE YOUR DEBT

Lenders generally look for a total debt load of no more than 36 percent of income. This figure includes your mortgage, which typically ranges between 25 and 28 percent of your net household income. So you need to get monthly payments on the rest of your installment debt — car loans, student loans, and revolving balances on credit cards — down to between 8 and 10 percent of your net monthly income.

### LOOK FOR WAYS TO SAVE

You probably know how much you spend on rent and utilities, but little expenses add up, too. Try writing down everything you spend for one month. You'll probably spot some great ways to save, whether it's cutting out that morning trip to Starbucks or eating dinner at home more often.

### INCREASE YOUR INCOME

Now's the time to ask for a raise! If that's not an option, you may want to consider taking on a second job to get your income at a level high enough to qualify for the home you want.

### SAVE FOR A DOWN PAYMENT

Designate a certain amount of money each month to put away in your savings account. Although it's possible to get a mortgage with only 5 percent down, or

even less, you can usually get a better rate if you put down a larger percentage of the total purchase. Aim for a 20 percent down payment.

### KEEP YOUR JOB

While you don't need to be in the same job forever to qualify for a home loan, having a job for less than two years may mean you have to pay a higher interest rate.

### GOOD CREDIT HISTORY

Get a credit card and make payments by the due date. Do the same for all your other bills, too. Pay off the entire balance promptly.





# BUDGET BASICS WORKSHEET

The first step in getting yourself in financial shape to buy a home is to know exactly how much money comes in and how much goes out. Use this worksheet to list your income and expenses below.

## INCOME

Household Income	<input type="text"/>
Child Support/Alimony	<input type="text"/>
Pension/Social Security	<input type="text"/>
Disability/Other Insurance	<input type="text"/>
Interest/Dividends	<input type="text"/>
Other	<input type="text"/>
<b>TOTAL INCOME</b>	<input type="text"/>

## EXPENSES

Rent/Mortgage	<input type="text"/>
Life Insurance	<input type="text"/>
Health/Disability Insurance	<input type="text"/>
Vehicle Insurance	<input type="text"/>
Other Insurance	<input type="text"/>
Car Payments	<input type="text"/>
Other Loan Payments	<input type="text"/>
Savings/Pension Contribution	<input type="text"/>
Utilities	<input type="text"/>
Credit Card Payments	<input type="text"/>
Car Upkeep	<input type="text"/>
Clothing	<input type="text"/>
Personal Care Products	<input type="text"/>
Groceries	<input type="text"/>
Food Outside the Home	<input type="text"/>
Medical/Dental/Prescriptions	<input type="text"/>
Household Goods	<input type="text"/>
Recreation/Entertainment	<input type="text"/>
Child Care	<input type="text"/>
Education	<input type="text"/>
Charitable Donations	<input type="text"/>
Miscellaneous	<input type="text"/>
<b>TOTAL EXPENSES</b>	<input type="text"/>

### HOW BIG OF A MORTGAGE CAN I AFFORD?

Not only does owning a home give you a haven for yourself and your family, it also makes great financial sense because of the tax benefits — which you can't take advantage of when paying rent.

The following calculation assumes a 28 percent income tax bracket. If your bracket is higher, your savings will be, too. Based on your current rent, use this calculation to figure out how much mortgage you can afford.

RENT: \$

MULTIPLIER:  $\frac{x1.32}{\text{_____}}$

MORTGAGE PAYMENT: \$

(Subtract Total Income from Total Expenses)

**REMAINING INCOME AFTER EXPENSES**



## LENDER CHECKLIST: GET A MORTGAGE

When it comes to preparing paperwork for your lending appointment there is a bit of a grey area because different banks (or alternative lending institutions) may require different things. However, there are some key items that usually required when you apply.

- W-2 forms or business tax return forms if you're self-employed — for the last two or three years for every person signing the loan.
- Copies of at least one pay stub for each person signing the loan.
- Account numbers of all your credit cards and the amounts for any outstanding balances.
- Copies of two to four months of bank or credit union statements for both checking and savings accounts.
- Lender, loan number, and amount owed on other installment loans, such as student loans and car loans.
- Addresses where you've lived for the last five to seven years, with names of landlords if appropriate.
- Copies of brokerage account statements for two to four months, as well as a list of any other major assets of value, such as a boat, RV, or stocks or bonds not held in a brokerage account.
- Copies of your most recent 401(k) or other retirement account statement.
- Documentation to verify additional income, such as child support or a pension.
- Copies of personal tax forms for the last two to three years.



# 10 Questions to Ask Your Lender

1. What are the most popular mortgages you offer? Why are they so popular?
2. Which type of mortgage plan do you think would be best for me? Why?
3. Are your rates, terms, fees, and closing costs negotiable?
4. Will I have to buy private mortgage insurance? If so, how much will it cost, and how long will it be required? (NOTE: Private mortgage insurance is usually required if your down payment is less than 20 percent. However, most lenders will let you discontinue PMI when you've acquired a certain amount of equity by paying down the loan.)
5. Who will service the loan — your bank or another company?
6. What escrow requirements do you have?
7. How long will this loan be in a lock-in period (in other words, the time that the quoted interest rate will be honored)? Will I be able to obtain a lower rate if it drops during this period?
8. How long will the loan approval process take?
9. How long will it take to close the loan?
10. Are there any charges or penalties for prepaying the loan?

## YOUR CREDIT SCORE: 5 FACTORS

Credit scores range between 200 and 800, with scores above 620 considered desirable for obtaining a mortgage. The following factors affect your score:

1. **YOUR PAYMENT HISTORY.** Did you pay your credit card obligations on time? If they were late, then how late? Bankruptcy filing, liens, and collection activity also impact your history.
2. **HOW MUCH YOU OWE.** If you owe a great deal of money on numerous accounts, it can indicate that you are overextended. However, it's a good thing if you have a good proportion of balances to total credit limits.
3. **THE LENGTH OF YOUR CREDIT HISTORY.** In general, the longer you have had accounts opened, the better. The average consumer's oldest obligation is 14 years old, indicating that he or she has been managing credit for some time, according to Fair Isaac Corp., and only one in 20 consumers have credit histories shorter than 2 years.
4. **HOW MUCH NEW CREDIT YOU HAVE.** New credit, either installment payments or new credit cards, are considered more risky, even if you pay them promptly.
5. **THE TYPES OF CREDIT YOU USE.** Generally, it's desirable to have more than one type of credit — installment loans, credit cards, and a mortgage, for example.

## IMPROVE YOUR CREDIT

**Credit scores, along with your overall income and debt, are big factors in determining whether you'll qualify for a loan and what your loan terms will be. So, keep your credit score high by doing the following:**

1. Check for and correct any errors in your credit report.
2. Pay down credit card bills. If possible, pay off the entire balance every month.
3. Don't charge your credit cards to the maximum limit.
4. Wait 12 months after credit difficulties to apply for a mortgage.
5. Don't order expensive items for your new home on credit until after the loan is approved.
6. Don't open new credit card accounts before applying for a mortgage.
7. Shop for mortgage rates all at once. Too many credit applications can lower your score, but multiple inquiries from the same type of lender are counted as one inquiry if submitted over a short period of time.
8. Avoid finance companies. Even if you pay the loan on time, the interest is high and it will probably be considered a sign of poor credit management.



## LOAN TYPES TO CONSIDER

Brush up on these mortgage basics to help you determine the loan that will best suit your needs.

**MORTGAGE TERMS.** Mortgages are generally available at 15-, 20-, or 30-year terms. In general, the longer the term, the lower the monthly payment. However, you pay more interest overall if you borrow for a longer term.

**FIXED OR ADJUSTABLE INTEREST RATES.** A fixed rate allows you to lock in a low rate as long as you hold the mortgage and, in general, is usually a good choice if interest rates are low. An adjustable-rate mortgage is designed so that your loan's interest rate will rise as market interest rates increase. ARMs usually offer a lower rate in the first years of the mortgage. ARMs also usually have a limit as to how much the

interest rate can be increased and how frequently they can be raised. These types of mortgages are a good choice when fixed interest rates are high or when you expect your income to grow significantly in the coming years.

**BALLOON MORTGAGES.** These mortgages offer very low interest rates for a short period of time — often three to seven years. Payments usually cover only the interest so the principal owed is not reduced. However, this type of loan may be a good choice if you think you will sell your home in a few years.

### GOVERNMENT-BACKED LOANS.

These loans are sponsored by agencies such as the Federal Housing Administration ([www.fha.gov](http://www.fha.gov)) or the Department of Veterans Affairs ([www.va.gov](http://www.va.gov)) and offer special terms, including lower down payments or reduced interest rates to qualified buyers.

Slight variations in interest rates, loan amounts, and terms can significantly affect your monthly payment. For help in determining how much your monthly payment will be for various loan amounts, use Fannie Mae's online mortgage calculators.





## SPECIALTY MORTGAGES: RISKS AND REWARDS

In high-priced housing markets, it can be difficult to afford a home. That's why a growing number of home buyers are forgoing traditional fixed-rate mortgages and standard adjustable-rate mortgages and instead opting for a specialty mortgage that lets them "stretch" their income so they can qualify for a larger loan.

But before you choose one of these mortgages, make sure you understand the risks and how they work.

Specialty mortgages often begin with a low introductory interest rate or payment plan — a "teaser" — but the monthly mortgage payments are likely to increase a lot in the future. Some are "low documentation" mortgages that come with easier standards for qualifying, but also higher interest rates or higher fees. Some lenders will loan you 100 percent or more of the home's value, but these mortgages can present a big financial risk if the value of the house drops.

### SPECIALTY MORTGAGES CAN:

- Pose a greater risk that you won't be able to afford the mortgage payment in the future, compared to fixed rate mortgages and traditional adjustable rate mortgages.
- Have monthly payments that increase by as much as 50 percent or more when the introductory period ends.
- Cause your loan balance (the amount you still owe) to get larger each month instead of smaller.

### COMMON TYPES OF SPECIALTY MORTGAGES:

- **Interest-Only Mortgages:** Your

monthly mortgage payment only covers the interest you owe on the loan for the first 5 to 10 years of the loan, and you pay nothing to reduce the total amount you borrowed (this is called the "principal"). After the interest-only period, you start paying higher monthly payments that cover both the interest and principal that must be repaid over the remaining term of the loan.

- **Negative Amortization Mortgages:** Your monthly payment is less than the amount of interest you owe on the loan. The unpaid interest gets added to the loan's principal amount, causing the total amount you owe to increase each month instead of getting smaller.
- **Option Payment ARM Mortgages:** You have the option to make different types of monthly payments with this mortgage. For example, you may make a minimum payment that is less than the amount needed to cover the interest and increases the total amount of your loan; an interest-only payment, or payments calculated to pay off the loan over either 30 years or 15 years.
- **40-Year Mortgages:** You pay off your loan over 40 years, instead of the usual 30 years. While this

reduces your monthly payment and helps you qualify to buy a home, you pay off the balance of your loan much more slowly and end up paying much more interest.

### QUESTIONS TO CONSIDER BEFORE CHOOSING A SPECIALTY MORTGAGE:

- How much can my monthly payments increase and how soon can these increases happen?
- Do I expect my income to increase or do I expect to move before my payments go up?
- Will I be able to afford the mortgage when the payments increase?
- Am I paying down my loan balance each month, or is it staying the same or even increasing?
- Will I have to pay a penalty if I refinance my mortgage or sell my house?
- What is my goal in buying this property? Am I considering a riskier mortgage to buy a more expensive house than I can realistically afford?

Be sure you work with a REALTOR® and lender who can discuss different options and address your questions and concerns!



## 6 CREATIVE WAYS TO AFFORD A HOME

### INVESTIGATE LOCAL, STATE, AND NATIONAL DOWN PAYMENT ASSISTANCE PROGRAMS.

These programs give qualified applicants loans or grants to cover all or part of your required down payment. National programs include the Nehemiah program, [www.getdownpayment.com](http://www.getdownpayment.com), and the American Dream Down Payment Fund from the Department of Housing and Urban Development, [www.hud.gov](http://www.hud.gov).

### EXPLORE SELLER FINANCING.

In some cases, sellers may be willing to finance all or part of the purchase price of the home and let you repay them gradually, just as you would do with a mortgage.

### CONSIDER A SHARED

### APPRECIATION OR SHARED EQUITY ARRANGEMENT.

Under this arrangement, your family, friends, or even a third-party may buy a portion of the home and share in any appreciation when the home is sold. The owner/occupant usually pays the mortgage, property taxes, and maintenance costs, but all the investors' names are usually on the mortgage. Companies are available that can help you find such an investor, if your family can't participate.

### ASK YOUR FAMILY FOR HELP. PERHAPS A FAMILY MEMBER WILL LOAN YOU MONEY FOR THE DOWN PAYMENT OR ACT AS A CO-SIGNER FOR THE MORTGAGE.

Lenders often like to have a co-signer if you have little credit history.

### LEASE WITH THE OPTION TO BUY.

Renting the home for a year or more will give you the chance to save more toward your down payment. And in many cases, owners will apply some of the rental amount toward the purchase price. You usually have to pay a small, nonrefundable option fee to the owner.

### CONSIDER A SHORT-TERM SECOND MORTGAGE.

If you can qualify for a short-term second mortgage, this would give you money to make a larger down payment. This may be possible if you're in good financial standing, with a strong income and little other debt.





# INSPECTION





## WHAT A HOME INSPECTION SHOULD COVER

Home inspections will vary depending on the type of property you are purchasing. A large historic home, for example, will require a more specialized inspection than a small condominium. However, the following are the basic elements that a home inspector will check. You can also use this list to help you evaluate properties you might purchase.

**STRUCTURE:** A home's skeleton impacts how the property stands up to weather, gravity, and the earth. Structural components, including the foundation and the framing, should be inspected.

**EXTERIOR:** The inspector should look at sidewalks, driveways, steps, windows, and doors. A home's siding, trim, and surface drainage also are part of an exterior inspection.

- Doors and windows
- Siding
- Driveways/sidewalks
- Attached porches, decks, and balconies

**ROOFING:** A well-maintained roof protects you from rain, snow, and other forces of nature. Take note of the roof's age, conditions of flashing, roof draining systems (pooling water), buckled shingles, loose gutters and downspouts, skylight, and chimneys.

**PLUMBING:** Thoroughly examine the water supply and drainage systems, water heating equipment, and fuel storage systems. Drainage pumps

and sump pumps also fall under this category. Poor water pressure, banging pipes, rust spots, or corrosion can indicate problems.

**ELECTRICAL:** Safe electrical wiring is essential. Look for the condition of service entrance wires, service panels, breakers and fuses, and disconnects. Also take note of the number of outlets in each room.

**HEATING:** The home's heating system, vent system, flues, and chimneys should be inspected. Look for age of water heater, whether the size is adequate for the house, speed of recovery, and energy rating.

**AIR CONDITIONING:** Your inspector should describe your home cooling system, its energy source, and inspect the central and through-wall cooling equipment. Consider the age and energy rating of the system.

**INTERIORS:** An inspection of the inside of the home can reveal plumbing leaks, insect damage, rot, construction defects, and other issues. An inspector should take a close look at:

- Walls, ceilings and floors
- Steps, stairways, and railings
- Countertops and cabinets
- Garage doors and garage door systems

**VENTILATION/INSULATION:** To prevent energy loss, check for adequate insulation and ventilation in the attic and in unfinished areas such as crawlspaces. Also look for proper, secured insulation in walls. Insulation should be appropriate for the climate. Excess moisture in the home can lead to mold and water damage.

**FIREPLACES:** They're charming, but they could be dangerous if not properly installed. Inspectors should examine the system, including the vent and flue, and describe solid fuel burning appliances.

**For more information, try the virtual home inspection at [www.ASHI.org](http://www.ASHI.org), the Web site of the American Society of Home Inspectors.**



## 10 QUESTIONS TO ASK HOME INSPECTORS

Before you make your final buying or selling decision, you should have the home inspected by a professional. An inspection can alert you to potential problems with a property and allow you to make an informed decision. Ask these questions to prospective home inspectors:

### 1. WILL YOUR INSPECTION MEET RECOGNIZED STANDARDS?

Ask whether the inspection and the inspection report will meet all state requirements and comply with a well-recognized standard of practice and code of ethics, such as the one adopted by the American Society of Home Inspectors or the National Association of Home Inspectors. Customers can view each group's standards of practice and code of ethics online at [www.ashi.org](http://www.ashi.org) or [www.nahi.org](http://www.nahi.org). ASHI's Web site also provides a database of state regulations.

### 2. DO YOU BELONG TO A PROFESSIONAL HOME INSPECTOR ASSOCIATION?

There are many state and national associations for home inspectors, including the two groups mentioned in No. 1. Unfortunately, some groups confer questionable credentials or certifications in return for nothing more than a fee. Insist on members of reputable, nonprofit trade organizations; request to see a membership ID.

### 3. HOW EXPERIENCED ARE YOU?

Ask how long inspectors have been in the profession and how many inspections they've completed. They should provide customer referrals on request. New inspectors also may be highly qualified, but they should describe their training and let you

know whether they plan to work with a more experienced partner.

### 4. HOW DO YOU KEEP YOUR EXPERTISE UP TO DATE?

Inspectors' commitment to continuing education is a good measure of their professionalism and service. Advanced knowledge is especially important in cases in which a home is older or includes unique elements requiring additional or updated training.

### 5. DO YOU FOCUS ON RESIDENTIAL INSPECTION?

Make sure the inspector has training and experience in the unique discipline of home inspection, which is very different from inspecting commercial buildings or a construction site. If your customers are buying a unique property, such as a historic home, they may want to ask whether the inspector has experience with that type of property in particular.

### 6. WILL YOU OFFER TO DO REPAIRS OR IMPROVEMENTS?

Some state laws and trade associations allow the inspector to provide repair work on problems uncovered during the inspection. However, other states and associations forbid it as a conflict of interest. Contact your local ASHI chapter to learn about the rules in your state.

### 7. HOW LONG WILL THE INSPECTION TAKE?

On average, an inspector working alone inspects a typical single-family house in two to three hours; anything significantly less may not be thorough. If your customers are purchasing an especially large property, they may want to ask whether additional inspectors will be brought in.

### 8. WHAT'S THE COST?

Costs can vary dramatically, depending on your region, the size and age of the house, and the scope of services. The national average for single-family homes is about \$320, but customers with large homes can expect to pay more. Customers should be wary of deals that seem too good to be true.

### 9. WHAT TYPE OF INSPECTION REPORT DO YOU PROVIDE?

Ask to see samples to determine whether you will understand the inspector's reporting style. Also, most inspectors provide their full report within 24 hours of the inspection.

### 10. WILL I BE ABLE TO ATTEND THE INSPECTION?

The answer should be yes. A home inspection is a valuable educational opportunity for the buyer. An inspector's refusal to let the buyer attend should raise a red flag.







## 5 THINGS TO KNOW ABOUT TITLE INSURANCE

Title insurance protects the holder from any losses sustained from defects in the title. It's required by most mortgage lenders. Here are five other things you should know about title insurance.

1. It **protects your ownership right** to your home, both from fraudulent claims against your ownership and from mistakes made in earlier sales, such as mistake in the spelling of a person's name or an inaccurate description of the property.
2. It's a **one-time cost** usually based on the price of the property.
3. It's usually **paid for by the sellers**, although this can vary depending on your state and local customs.
4. There are both **lender title policies**, which protect the lender, and **owner title policies**, which protect you. The lender will probably require a lender policy.
5. **Discounts on premiums** are sometimes available if the home has been bought within only a few years since not as much work is required to check the title. Ask the title company if this discount is available.

## WHAT'S A HOME WARRANTY?

A home warranty is a service contract, normally for one year, which helps protect home owners against the cost of unexpected covered repairs or replacement on their major systems and appliances that break down due to normal wear and tear. Coverage is for systems and appliances in good working order at the start of the contract.

Check your home warranty policy to see which of the following items are covered. Also find out if the policy covers the full replacement cost of an item.

- Plumbing
- Electrical systems
- Furnace
- Water heater
- Heating ducts
- Water pump
- Dishwasher
- Garbage disposal
- Stove/cooktop/ovens
- Microwave
- Refrigerator
- Washer/dryer
- Swimming pool (may be optional)





## HOMEOWNER'S INSURANCE: 5 THINGS TO KNOW

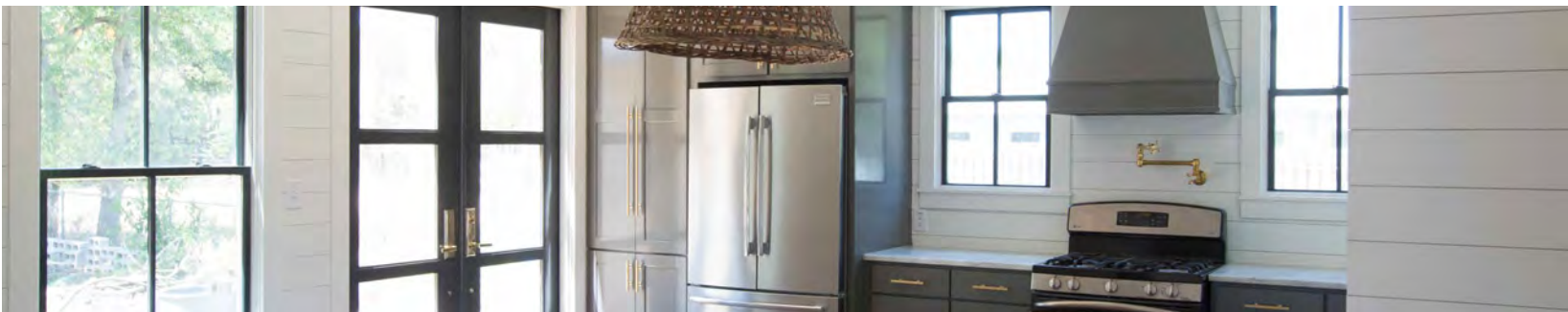
**KNOW ABOUT EXCLUSIONS TO COVERAGE.** For example, most insurance policies do not cover flood or earthquake damage as a standard item. These types of coverage must be bought separately.

**KNOW ABOUT DOLLAR LIMITATIONS ON CLAIMS.** Even if you are covered for a risk, there may be a limit on how much the insurer will pay. For example, many policies limit the amount paid for stolen jewelry unless items are insured separately.

**KNOW THE REPLACEMENT COST.** If your home is destroyed you'll receive money to replace it only to the maximum of your coverage, so be sure your insurance is sufficient. This means that if your home is insured for \$150,000 and it costs \$180,000 to replace it, you'll only receive \$150,000.

**KNOW THE ACTUAL CASH VALUE.** If you chose not to replace your home when it's destroyed, you'll receive replacement cost, less depreciation. This is called actual cash value.

**KNOW THE LIABILITY.** Generally your homeowner's insurance covers you for accidents that happen to other people on your property, including medical care, court costs, and awards by the court. However, there is usually an upper limit to the amount of coverage provided. Be sure that it's sufficient if you have significant assets.



## HOMEOWNER'S INSURANCE: LOWERING COSTS

- 1. Review the Comprehensive Loss Underwriting Exchange (CLUE) report on the property you're interested in buying.** CLUE reports detail the property's claims history for the most recent five years, which insurers may use to deny coverage. Make the sale contingent on a home inspection to ensure that problems identified in the CLUE report have been repaired.
- 2. Seek insurance coverage as soon as your offer is approved.** You must obtain insurance to buy. And you don't want to be told at closing that the insurer has denied your coverage.
- 3. Maintain good credit.** Insurers often use credit-based insurance scores to determine premiums.
- 4. Buy your home owners and auto policies from the same company and you'll usually qualify for savings.** But make sure the discount really yields the lowest price.
- 5. Raise your deductible.** If you can afford to pay more toward a loss that occurs, your premiums will be lower. Avoid making claims under \$1,000.
- 6. Ask about other discounts.** For example, retirees who tend to be home more than full-time workers may qualify for a discount on theft insurance. You also may be able to obtain discounts for having smoke detectors, a burglar alarm, or dead-bolt locks.
- 7. Seek group discounts.** If you belong to any groups, such as associations or alumni organizations, they may have deals on insurance coverage.
- 8. Review your policy limits and the value of your home and possessions annually.** Some items depreciate and may not need as much coverage.
- 9. Investigate a government-backed insurance plan.** In some high-risk areas, federal or state government may back plans to lower rates. Ask your agent.
- 10. Be sure you insure your house for the correct amount.** Remember, you're covering replacement cost, not market value.

## WHAT NOT TO OVERLOOK ON A FINAL WALK-THROUGH

It's guaranteed to be hectic right before closing, but you should always make time for a final walk-through. Your goal is to make sure that your home is in the same condition you expected it would be. Ideally, the sellers already have moved out. This is your last chance to check that appliances are in working condition and that agreed-upon repairs have been made. Here's a detailed list of what not to overlook for on your final walk-through.

- Repairs you've requested have been made. Obtain copies of paid bills and warranties.
- There are no major changes to the property since you last viewed it.
- All items that were included in the sale price — draperies, lighting fixtures, etc. — are still there.
- Screens and storm windows are in place or stored.
- All appliances are operating, such as the dishwasher, washer and dryer, oven, etc.
- Intercom, doorbell, and alarm are operational.
- Hot water heater is working.
- No plants or shrubs have been removed from the yard.
- Heating and air conditioning system is working
- Garage door opener and other remotes are available.
- Instruction books and warranties on appliances and fixtures are available.
- All personal items of the sellers and all debris have been removed. Check the basement, attic, and every room, closet, and crawlspace.





## COMMON CLOSING COSTS FOR BUYERS

You'll likely be responsible for a variety of fees and expenses that you and the seller will have to pay at the time of closing. Your lender must provide a good-faith estimate of all settlement costs. The title company or other entity conducting the closing will tell you the required amount for:

- Down payment
- Loan origination
- Points, or loan discount fees, which you pay to receive a lower interest rate
- Home inspection
- Appraisal
- Credit report
- Private mortgage insurance premium
- Insurance escrow for homeowner's insurance, if being paid as part of the mortgage
- Property tax escrow, if being paid as part of the mortgage. Lenders keep funds for taxes and insurance in escrow accounts as they are paid with the mortgage, then pay the insurance or taxes for you.
- Deed recording
- Title insurance policy premiums
- Land survey
- Notary fees
- Prorations for your share of costs, such as utility bills and property taxes

**A NOTE ABOUT PRORATIONS:** Because such costs are usually paid on either a monthly or yearly basis, you might have to pay a bill for services used by the sellers before they moved. Proration is a way for the sellers to pay you back or for you to pay them for bills they may have paid in advance. For example, the gas company usually sends a bill each month for the gas used during the previous month. But assume you buy the home on the 6th of the month. You would owe the gas company for only the days from the 6th to the end for the month. The seller would owe for the first five days. The bill would be prorated for the number of days in the month, and then each person would be responsible for the days of his or her ownership.

## CLOSING DOCUMENTS YOU SHOULD KEEP

On closing day, expect to sign a lot of documents and walk away with a big stack of papers. Here's a list of the most important documents you should file away for future reference.

### SETTLEMENT STATEMENT

Itemizes all the costs — commissions, loan fees, points, and hazard insurance — associated with the closing. You'll need it for income tax purposes if you paid points.

### TRUTH IN LENDING STATEMENT

Summarizes the terms of your mortgage loan, including the annual percentage rate and recision period.

### MORTGAGE AND NOTE

Spell out the legal terms of your mortgage obligation and the agreed-upon repayment terms.

### DEED

Transfers ownership to you.

### AFFIDAVITS

Binding statements by either party. For example, the sellers will often sign an affidavit stating that they haven't

incurred any liens.

### RIDERS

Amendments to the sales contract that affect your rights. Example: The sellers won't move out until two weeks after closing but will pay rent to the buyers during that period.

### INSURANCE POLICIES

Provide a record and proof of your coverage.



## PACK LIKE A PRO: 17 TIPS

Moving to a new home can be stressful, to say the least. Make it easy on yourself by planning far in advance and making sure you've covered all the bases.

1. **PLAN AHEAD BY ORGANIZING AND BUDGETING.** Develop a master "to do" list so you won't forget something critical on moving day, and create an estimate of moving costs.
2. **SORT AND GET RID OF THINGS YOU NO LONGER WANT OR NEED.** Have a garage sale, donate to a charity, or recycle.
3. **BUT DON'T THROW OUT EVERYTHING.** If your inclination is to just toss it, you're probably right. However, it's possible to go overboard in the heat of the moment. Ask yourself how frequently you use an item and how you'd feel if you no longer had it. That will eliminate regrets after the move.
4. **PACK SIMILAR ITEMS TOGETHER.** Put toys with toys, kitchen utensils with kitchen utensils. It will make your life easier when it's time to unpack.
5. **DECIDE WHAT, IF ANYTHING, YOU PLAN TO MOVE ON YOUR**

**OWN.** Precious items such as family photos, valuable breakables, or must-haves during the move should probably stay with you. Don't forget to keep a "necessities" bag with tissues, snacks, and other items you'll need that day.

6. **REMEMBER, MOST MOVERS WON'T TAKE PLANTS.** If you don't want to leave them behind, you should plan on moving them yourself.
7. **USE THE RIGHT BOX FOR THE ITEM.** Loose items are prone to breakage.
8. **PUT HEAVY ITEMS IN SMALL BOXES SO THEY'RE EASIER TO LIFT.** Keep the weight of each box under 50 pounds, if possible.
9. **DON'T OVER-PACK BOXES.** It increases the likelihood that items inside the box will break.
10. **WRAP EVERY FRAGILE ITEM SEPARATELY AND PAD BOTTOM AND SIDES OF BOXES.** If necessary, purchase bubble-wrap or other packing materials from moving stores.
11. **LABEL EVERY BOX ON ALL SIDES.** You never know how they'll be stacked and you don't want to have to move other boxes aside to find out what's there.
12. **USE COLOR-CODED LABELS TO**

**INDICATE WHICH ROOM EACH ITEM SHOULD GO IN.** Color-code a floor plan for your new house to help movers.

13. **KEEP YOUR MOVING DOCUMENTS TOGETHER IN A FILE.** Include important phone numbers, driver's name, and moving van number. Also keep your address book handy.
14. **PRINT OUT A MAP AND DIRECTIONS FOR MOVERS.** Make several copies, and highlight the route. Include your cell phone number on the map. You don't want movers to get lost! Also make copies for friends or family who are lending a hand on moving day.
15. **BACK UP YOUR COMPUTER FILES BEFORE MOVING YOUR COMPUTER.** Keep the backup in a safe place, preferably at an off-site location.
16. **INSPECT EACH BOX AND ALL FURNITURE FOR DAMAGE AS SOON AS IT ARRIVES.**
17. **MAKE ARRANGEMENTS FOR SMALL CHILDREN AND PETS.** Moving can be stressful and emotional. Kids can help organize their things and pack boxes ahead of time, but, if possible, it might be best to spare them from the moving-day madness.



# MOVING CHECKLIST

## TWO MONTHS BEFORE

- SORT AND PURGE**  
Go through every room of your house and decide what you'd like to keep and what you can get rid of. Think about whether any items will require special packing or extra insurance coverage.
- RESEARCH**  
Start investigating moving company options. Do not rely on a quote over the phone; request an on-site estimate. Get an estimate in writing from each company, and make sure it has a USDOT (U.S. Department of Transportation) number on it. Also, check moving companies' websites to see if they are members of organizations like the American Moving and Storage Association (AMSA) and the Better Business Bureau (BBB). When companies are members of these organizations, it is often an indicator they are committed to providing good customer service.
- CREATE A MOVING BINDER**  
Use this binder to keep track of everything—all your estimates, your receipts, and an inventory of all the items you're moving.
- ORGANIZE SCHOOL RECORDS**  
Go to your children's school and arrange for their records to be transferred to their new school district.

## ONE MONTH BEFORE

- CHOOSE YOUR MOVER AND CONFIRM THE ARRANGEMENTS**  
Select a company and get written confirmation of your moving date, costs, and other details.
- BEGIN PACKING**  
Start packing the things that you use most infrequently, such as the waffle iron and croquet set. While packing, note items of special value that might require additional insurance from your moving company. Make sure to declare, in writing, any items valued over \$100 per pound, such as a computer.

## ONE MONTH BEFORE CONTINUED

- LABEL**  
Clearly label and number each box with its contents and the room it's destined for. This will help you to keep an inventory of your belongings. Pack and label "essentials" boxes of items you'll need right away.
- SEPARATE VALUABLES**  
Add items such as jewelry and important files to a safe box that you'll personally transport to your new home. Make sure to put the mover's estimate in this box. You'll need it for reference on moving day.
- DO A CHANGE OF ADDRESS**  
Go to your local post office and fill out a change-of-address form, or do it online at [usps.gov](https://usps.gov). But in case there are stragglers, it's always wise to ask a close neighbor to look out for mail after you've moved. Check in with him or her two weeks after the move, and again two weeks after that.
- NOTIFY IMPORTANT PARTIES**  
Alert the following of your move: banks, brokerage firms, your employer's human resources department, magazine and newspapers you subscribe to, and credit card, insurance, and utility companies.
- FORWARD MEDICAL RECORDS**  
Arrange for medical records to be sent to any new health-care providers or obtain copies of them yourself. Ask for referrals.

## TWO WEEKS BEFORE

- ARRANGE TO BE OFF FROM WORK ON MOVING DAY**  
Notify your office that you plan to supervise the move and therefore need the day off.
- ARRANGE UTILITIES**  
Contacting your old & new utility companies (power, gas, trash, internet, & cell) to cancel service and arrange new service at your new address.
- CLEAN OUT YOUR SAFE-DEPOSIT BOX**  
If you'll be changing banks, remove the contents of your safe-deposit box and put them in the safe box that you'll take with you on moving day.

## TWO-WEEKS BEFORE CONTINUED

- CONTACT THE MOVING COMPANY**  
Verify arrangements and moving schedule.

## ONE WEEK BEFORE

- REFILL PRESCRIPTIONS**  
Stock up on prescriptions you'll need during the next couple of weeks.
- PACK YOUR SUITCASES**  
Aim to finish your general packing a few days before your moving date. Then pack suitcases for everyone in the family with enough clothes to wear for a few days.

## A FEW DAYS BEFORE

- DEFROST THE FREEZER**  
If your refrigerator is moving with you, make sure to empty, clean, and defrost it at least 24 hours before moving day.
- DOUBLE-CHECK THE DETAILS**  
Reconfirm the moving company's arrival time and other specifics and make sure you have prepared exact, written directions to your new home for the staff. Include contact information, such as your cell phone number.
- PLAN FOR THE PAYMENT**  
If you haven't already arranged to pay your mover with a credit card, get a money order, cashier's check, or cash for payment and tip. If the staff has done a good job, 10 to 15 percent of the total fee is a good tip. If your move was especially difficult, you might tip each mover up to \$100. Don't forget that refreshments are always appreciated.

## MOVING DAY

- VERIFY**  
Make sure that the moving truck that shows up is from the company you hired. The USDOT number painted on its side should match the number on the estimate you were given. Scams are not unheard-of.
- TAKE INVENTORY**  
Before the movers leave, sign the bill of lading/inventory list and keep a copy.

## LOCAL FACEBOOK PAGES TO JOIN

These LOCAL Facebook groups are local favorites - from recreational groups, to individuals selling items, and even a place to post found or lost pets. Flagstaff really embraces social media.



### **Flagstaff Buy, Barter, Sell and Services**

<https://www.facebook.com/groups/332131370138554/>

### **Flagstaff Online Yardsale**

<https://www.facebook.com/groups/FlaggOY/>

### **Flagstaff Buy/Sell/Trade**

<https://www.facebook.com/groups/218081698302674/>

### **Flagstaff Events**

<https://www.facebook.com/groups/702010929830444/>

### **Flagstaff Running Community**

<https://www.facebook.com/groups/552267768201827/>

### **Flagstaff Trail Divas**

<https://www.facebook.com/groups/FlagstaffTrailDivas/>

### **Flagstaff Long Runs**

[https://www.facebook.com/groups/358964087511687/?ref=br\\_rs](https://www.facebook.com/groups/358964087511687/?ref=br_rs)

### **Social Cycling Flagstaff**

<https://www.facebook.com/groups/699453700082538/>

### **Flagstaff Boaters**

<https://www.facebook.com/groups/323951467634318/>

### **Flagstaff 4 Wheelers**

<https://www.facebook.com/groups/347066905344325/>

### **Flagstaff Youth Theater**

<https://www.facebook.com/groups/67101627802/>

### **Flagstaff Job Bank**

<https://www.facebook.com/groups/310776889069077/>

### **Childcare Providers of Flagstaff**

<https://www.facebook.com/groups/482943765130105/>

### **Lost and Found Pets Flagstaff**

<https://www.facebook.com/pages/Lost-and-Found-Pets-Flagstaff-AZ/>



# Important Phone Numbers

## BUSINESS INFORMATION

DES Employment Services	(928) 779 - 4557
Center for Business Outreach	(928) 523 - 3657
Chamber of Commerce	(928) 774 - 4505
Greater Flagstaff Econ Council	(928) 779 - 7658

## CITY OF FLAGSTAFF

Mayor	(928) 213 - 2015
City Clerk	(928) 213 - 2076
City Attorney	(928) 213 - 2025
Public Works	(928) 213 - 2122

## COMMUNITY INFORMATION

Airport	(928) 556 - 1234
Aquaplex	(928) 213 - 2300
Cinder Lake Lakefill	(928) 527 - 1927
Cogdill Recreation Center	(928) 779 - 0037
Community Events	(928) 213 - 2312
Flagstaff Recreation Center	(928) 779 - 0168
Joe C. Montoya Center	(928) 774 - 1068
Library	(928) 213 - 2331
Post Office	(928) 779 - 2371
Trash Pickup	(928) 779 - 7685
Utilities Division	(928) 213 - 2400

## DRIVER'S LICENSE

Arizona law required all driver license and identification card holders to report any change of address to MVD within 10 days.

Motor Vehicle Division	(928) 779 - 5905
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## FIRE & POLICE DEPARTMENTS

All Emergencies	911
Fire Department - Non Emerg.	(928) 213 - 2500
Police Department - Non Emerg.	(928) 779 - 3646
Arizona Highway Patrol	(928) 773 - 3600
Road Conditions	511

## LOCAL SERVICES

Adult Center	(928) 774 - 1068
Coconino Community College	(928) 527 - 1222
Lowell Observatory	(928) 774 - 3358
Museum of N. Arizona	(928) 774 - 5213
Northern AZ Assoc. of Realtors	(928) 779 - 4303
NAU	(928) 523 - 9011
Northern Arizona Food Bank	(928) 526 - 2211
Symphony Association	(928) 774 - 5107
Unified School District	(928) 527 - 6000

## MEDICAL REFERENCE

Flagstaff Regional Medical Ctr	(928) 779 - 3366
Poison Control Hotline	(800) 222 - 1222
Pregnancy & Breastfeeding	(800) 833 - 4642
Alcoholics Anonymous	(928) 779 - 3569
Alzheimer's Helpline	(800) 272 - 3900
Arthritis Foundation	(800) 477 - 7679
The Guidance Center	(928) 527 - 1899

## PETS

County Animal Management	(928) 226 - 2717
Coconino Humane Association	(928) 526 - 1076
Flagstaff Animal Control	(928) 774 - 1414
Flagstaff Humane Society	(928) 526 - 1076
Second Chance for Animals	(928) 526 - 5964

## TELEPHONE SERVICE

AT&T	(928) 779 - 4210
Niles Radio Wireless	(928) 774 - 4621
Verizon Wireless	(928) 526 - 0390

## ELECTRICITY & GAS

APS Electric Service	(928) 779 - 6911
John Graves Propane	(928) 714 - 1111
Unisource Energy Services	(928) 282 - 5648







THE **COLLINS TEAM**  
ARIZONA REAL ESTATE GROUP | 928.275.1152

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MOUNTAIN DESERT

RELOCATION & BUYERS GUIDE

# Flagstaff

ARIZONA

